

2020 A YEAR LIKE NO OTHER



It's an understatement to say that 2020 was a difficult year in both our personal and businesses lives. While protecting ourselves as much as possible, we were also there for our customers as they kept buying, [training](#), and asking for support to meet the unexpected mini-split demand across the country.

Hunkered down at home, the general population tended to focus on home-improvement projects that would help them live more comfortably and expand their living space. As gyms, offices, and schools closed down, people converted their garages, attics, sheds and basements into usable living space. All of this activity had a very positive impact on [mini-split](#) sales since the equipment is ideal for adding living space and saving electricity.

Despite the many challenges, [GREE](#) had an incredible year in the U.S. with double-digit growth across every channel and region. Even in the worst of times, GREE's factory never shut down so we were able to keep inventory well-stocked. Our own warehouse teams also worked smart and safe so our doors have remained open throughout the pandemic (knock on wood!).



We are forever grateful to all of our frontline employees who have had to venture out each and every day to serve our GREE customers. Thank you for showing up.

Thank you for your business.

Let's hope 2021 brings us back to normalcy as soon as safely possible.