# **GREE**



## **DUCTLESS HEAT PUMP**

## Installation, Service & Troubleshooting

Models:

GWH09TB-D3DNA1A GWH12TB-D3DNA1A GWH18TC-D3DNA1A GWH24TD- D3DNA1A

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## Safety Precautions & Warnings

## Warning

Installing, starting up, and servicing air conditioner can be hazardous due to system pressure, electrical components, and equipment location, etc. Only trained, qualified installers and service personnel are allowed to install, startup, and service this equipment. Untrained personnel can perform basic maintenance functions such as cleaning coils. All other operations should be performed by trained service personnel. When handling the equipment, observe precautions in the manual and on tags, stickers, and labels attached to the equipment. Follow all safety codes. Wear safety glasses and work gloves. Keep quenching cloth and fire extinguisher nearby when brazing. Read the instructions thoroughly and follow all warnings or cautions in literature and attached to the unit. Consult local building codes and current editions of national as well as local electrical codes.

Recognize the following safety information:



**Warning:** Incorrect handling could result in personal injury or death.

**Caution:** Incorrect handling may result in minor injury, or damage to product or property.

## Warning

All electrical work must be performed by a qualified, licensed electrician according to local and national codes as well mas the instructions provided in the manual.

- Before installing, modifying, or servicing the system, the main electrical disconnect must be off. There may be more than one disconnect switch. Lock out and tag switch with a suitable warning label.
- Never supply power to the unit unless all wiring and tubing are completed, reconnected and checked.
- This system adopts highly dangerous electrical voltage. Incorrect connections or inadequate grounding can cause personal injury or death. Refer to your local and national codes for proper grounding.
- Have the unit properly grounded with all connections tight. Loose connections can cause overheating and a possible fire hazard.

Caution

- Never install the unit in a place where a combustible gas might leak, or it may lead to fire or explosion. Make a proper provision against noise when the unit is
- installed at a telecommunication center or hospital. Provide a GFIC circuit when the local or national electric code requires it.
- Never wash the unit with water.
- Handle unit transportation with care. Use two people when the weight exceeds the capacity for one person.
- Never touch the heat exchanger fins with bare hands, sharp edges could cause personal injury.
- Never touch the compressor or refrigerant tubing without proper hand protection.
- Do not operate th unit without the air filters in place.
- Should any emergency occur, stop the unit and disconnect the electrical supply.
- Properly insulate tubing running inside the room to prevent water damage from condensation.

## Warning

All installation or repair work shall be performed by your dealer or a specialized subcontractor as there is the risk of fire, electric shock, explosion or injury

## Warning

## Pressurized Refrigerant

Personal injury could result in failure to follow this warning. System contain oil and refrigerant under high pressure, proper refrigerant handling techniques should be completed by a qualified technician.

## Warning

## Live Electrical Components

Personal injury, property damage, or death could result in failure to follow this warning.

Follow all electrical precautions when servicing this system, it may be necessary to service or troubleshoot with live electrical circuits. All work should be completed by a qualified technician.

## Model Number Identification



## Physical & Electrical Data, cont.

| Model                                      |           | GWH09TB-D3DNA1A             | GWH12TB-D3DNA1A             |  |  |
|--|-----------|-----------------------------|-----------------------------|--|--|
| System Type                                | Heat Pump |                             |                             |  |  |
| Power Supply                               |           | 208-230V / 60Hz             | 208-230V / 60Hz             |  |  |
| Rated Current Cooling                      | Amps      | 5.7                         | 6.0                         |  |  |
| Rated Current Heating                      | Amps      | 7.0                         | 7.5                         |  |  |
| System Performance                         |           |                             |                             |  |  |
| Cooling Cap (Min/Max)                      | Btu/h     | 9,000 (3,500-9,600)         | 12,000 (3,100-13,000)       |  |  |
| Heating Cap (Min/Max)                      | Btu/h     | 9,800 (2,200-11,000)        | 13,000 (2,400-14,000)       |  |  |
| SEER/EER                                   |           | 27 / 14.5                   | 25 / 12.8                   |  |  |
| HSPF/COP                                   |           | 9.0 / 3.8                   | 9.0 / 3.5                   |  |  |
| Indoor Unit                                |           |                             |                             |  |  |
| Airflow                                    |           |                             |                             |  |  |
| T/H/MH/M/ML/L/mute                         | CFM       | 418/300/282/247/218/182/118 | 453/312/288/259/221/182/118 |  |  |
| Sound Pressure Level<br>T/H/MH/M/ML/L/mute | dBa       | 42/38/36/34/30/26/23        | 44/38/36/34/30/26/24        |  |  |
| Unit Size (WxHxD)                          | Inches    | 34.1 x 11.5 x 8.2           | 34.1 x 11.5 x 8.2           |  |  |
| Package Size (WxHxD)                       | Inches    | 37.2 x 14.9 x 11.7          | 37.2 x 14.9 x 11.7          |  |  |
| Net/Gross Weight                           | Lbs       | 24 / 31                     | 24 / 31                     |  |  |
| Outdoor Unit                               |           |                             |                             |  |  |
| Compressor Type                            |           | DC Inverter-Driv            | ven                         |  |  |
| Sound Pressure Level                       | dBa       | 49                          | 49                          |  |  |
| Unit Size (WxHxD)                          | Inches    | 35.4 x 23.5 x 14.9          | 35.4 x 23.5 x 14.9          |  |  |
| Package Size (WxHxD)                       | Inches    | 37.3 x 25.4 x 16.5          | 37.3 x 25.4 x 16.5          |  |  |
| Net/Gross Weight                           | Lbs       | 86 / 90                     | 87 / 92                     |  |  |
| Refrigerant/Charge                         | Oz.       | R410A / 45.9                | R410A / 45.9                |  |  |
| Installation                               |           |                             |                             |  |  |
| Line Set Size (Liq-Suc)                    | Inches    | 1/4" - 1/2"                 | 1/4" - 1/2"                 |  |  |
| Pre-Charge                                 | Feet      | 25                          | 25                          |  |  |
| Max Line Run                               | Feet      | 50                          | 66                          |  |  |
| Max Elevation                              | Feet      | 33                          | 33                          |  |  |
| MCA  | Amps      | 10                          | 10                          |  |  |
| MOCP                                       | Amps      | 15                          | 15                          |  |  |
| Wire Size to Outdoor<br>Unit, # of wires   | AWG       | 14                          | 14                          |  |  |
| Wire Size / # Wires                        | AWG       | 14 / 4                      | 14 / 4                      |  |  |

Note: The manufacturer reserves the right to modify the design and/or change the specifications without notice. Please refer to specific installation manual for current information.

## Physical & Electrical Data, cont.

| Model                                      |                    | GWH18TC-D3DNA1A             | GWH24TD-D3DNA1A             |  |  |  |
|--|--------------------|-----------------------------|-----------------------------|--|--|--|
| System Type                                | Heat Pump          |                             |                             |  |  |  |
| Power Supply                               |                    | 208-230V / 60Hz             | 208-230V / 60Hz             |  |  |  |
| Rated Current Cooling                      | Amps               | 7.4                         | 8.5                         |  |  |  |
| Rated Current Heating                      | Amps               | 7.8                         | 10.3                        |  |  |  |
| System Performance                         |                    |                             |                             |  |  |  |
| Cooling Cap (Min/Max)                      | Btu/h              | 18,000 (4,600-22,180)       | 24,000 (6,826-29,352)       |  |  |  |
| Heating Cap (Min/Max)                      | Btu/h              | 19,000 (3,400-24,900)       | 25,000 (7,509-37,543)       |  |  |  |
| SEER/EER                                   |                    | 21 / 12.0                   | 21 / 12.0                   |  |  |  |
| HSPF/COP                                   |                    | 9.8 / 3.5                   | 9.2 / 3.3                   |  |  |  |
| Indoor Unit                                |                    |                             |                             |  |  |  |
| Airflow                                    |                    |                             |                             |  |  |  |
| T/H/MH/M/ML/L/mute                         | CFM                | 588/512/465/418/371/330/282 | 706/647/589/530/471/412/353 |  |  |  |
| Sound Pressure Level<br>T/H/MH/M/ML/L/mute | dBa                | 51/48/45/43/39/36/33        | 52/49/47/45/43/41/38        |  |  |  |
| Unit Size (WxHxD)                          | Inches             | 40.1 x 12.6 x 9.1           | 46.4 x 12.8 x 10.4          |  |  |  |
| Package Size (WxHxD)                       | Inches             | 43.2 x 15.6 x 13.4          | 49.2 x 16.2 x 14.0          |  |  |  |
| Net/Gross Weight                           | Lbs                | 31 / 42                     | 40 / 53                     |  |  |  |
| Outdoor Unit                               |                    |                             |                             |  |  |  |
| Compressor Type                            | DC Inverter-Driven |                             |                             |  |  |  |
| Sound Pressure Level                       | dBa                | 56                          | 56                          |  |  |  |
| Unit Size (WxHxD)                          | Inches             | 37.6 x 27.6 x 15.6          | 38.6 x 31.1 x 16.8          |  |  |  |
| Package Size (WxHxD)                       | Inches             | 40.5 x 29.5 x 18.0          | 42.6 x 33.7 x 19.2          |  |  |  |
| Net/Gross Weight                           | Lbs                | 110 / 121                   | 153 / 164                   |  |  |  |
| Refrigerant/Charge                         | Oz.                | R410A / 56.4                | R410A / 77.6                |  |  |  |
| Installation                               |                    |                             |                             |  |  |  |
| Line Set Size (Liq-Suc)                    | Inches             | 1/4" - 5/8"                 | 1/4" - 5/8"                 |  |  |  |
| Pre-Charge                                 | Feet               | 25                          | 25                          |  |  |  |
| Max Line Run                               | Feet               | 82                          | 98                          |  |  |  |
| Max Elevation                              | Feet               | 33                          | 33                          |  |  |  |
| MCA  | Amps               | 15                          | 20                          |  |  |  |
| MOCP                                       | Amps               | 25                          | 30                          |  |  |  |
| Wire Size to Outdoor Unit, #<br>of wires   | AWG                | 10                          | 10                          |  |  |  |
| Wire Size / # Wires                        | AWG                | 14 / 4                      | 14 / 4                      |  |  |  |

Note: The manufacturer reserves the right to modify the design and/or change the specifications without notice. Please refer to specific installation manual for current information.

### System Overview

The Terra Ductless split heat pumps are a single zone unit available in size from 9000 btuh to 24, 000 btuh providing heating and cooling. All comfort settings are controlled by a remote control. The Terra unit has many features to enhance comfort and efficiency. The operation of these features will be explained later in this service manual.

Superior inverter technology is used to control capacity while maintaining maximum efficiency. The Terra systems are equipped with G10 inverter technology providing precise control over the compressor frequency based on operating pressures and temperatures. Should an abnormal condition occur, the software will adjust the compressor frequency or shut down the system indicating the appropriate fault.

The indoor unit contains a digital display, which will indicate the current fault. The evaporator, swing motors, fan motors and circuit board are also components of the indoor unit. The indoor units have a bypass switch to bypass the remote control if lost or batteries fail. This will be explained later in this service manual.

The systems require R410A and are pre-charged for 25' of lineset. Please refer to your installation manual for additional charge for linesets longer than 25'.

The systems use a PVE oil and should require no additional oil. All Terra units utilize an Oil Return Mode which will return oil to the compressor should the need arise.











## Cooling Mode

- A. Hot gas is discharged from the compressor. The temperature of the gas in monitored by the Discharge Temperature sensor and sent to the outdoor control panel.
- B. The hot gas is directed through the 4-way valve, then enters the outdoor coil. The hot gas will be slightly subcooled, however there are no pressure ports to take measurements.
- C. The subcooled liquid will enter the filter to remove contaminates.
- D. The subcooled liquid will enter the Electronic Expansion Valve (EEV) and will be regulated to about a 10 degree F superheat level. The EEV will adjust its flow based upon the temperature sensor readings. The adjustment process and compressor speed are controlled by the outdoor circuit board.
- E. The refrigerant leaving the EEV will be in a low pressure/temperature saturated state. This cold saturated refrigerant will move through the coil absorbing heat. This liquid will flash to a vapor and will be superheated to about 10 degrees F. Since this tubing is cold, it must be insulated.
- F. The superheated vapor in returned to the outdoor unit's 4-way valve.
- G. The refrigerant will flow to the accumulator (not all models will have an accumulator) where liquid and vapor are separated.
- H. The refrigerant will flow to the compressor and complete another refrigeration cycle.

The control board will monitor the temperature and pressures and adjust the frequency of the compressor and flow rate of the EEV as needed. There are no pressure charts to evaluate temperature or pressures.

## Heating Mode



- A. Hot gas is discharged from the compressor. The temperature of the gas in monitored by the Discharge Temperature sensor and sent to the outdoor control panel.
- B. The hot gas is directed through the 4-way valve to the indoor coil making the line a hot gas line.
- C. The hot gas will enter the indoor coil and condense to a saturated mix as it travel through the coil and will be slightly subcooled.
- D. The refrigerant returns to the outdoor unit through the filter, then trough the EEV reducing the refrigerant to a low pressure liquid and will maintain 10 degrees F of superheat.
- E. The cold refrigerant will travel through the outdoor coil (evaporator) and will pickup heat from the outdoor air. This will cause the cold saturated refrigerant to flash to a saturated mixture which will be superheated to 10 degrees F.
- F. The superheated vapor will travel through the 4-way valve to the accumulator which will prevent liquid floodback.
- G. The superheated gas will enter the compressor for another refrigeration cycle.

The control board will monitor the temperature and pressures and adjust the frequency of the compressor and flow rate of the EEV as needed. There are no pressure charts to evaluate temperature or pressures.



Indoor Tube Thermistor

## **Outdoor Unit Components**

Terra 9,000 btuh Outdoor Unit Other Terra models may very slightly.



## Note; Component locations may vary depending on models.

### **Operation Characteristic Curve**

#### 09K





12K















Heating

Current(A)



**Capacity Variation Ratio According to Temperature** 

#### 09/12K



Outdoor temp. (°F)

32 33 34 35 36 37 38 39 40 41 42 43 44 45 46

Outdoor temp. (°F)

57

10

15

0 2

-10

-75

## **Operation Data**

### Cooling

| Temperature Condition ( <sup>o</sup> F) |         | Model  | Pressure | Heat Exchanger<br>Pipe Temperature |                            | Indoor Fan Outdoor F | Outdoor Fan | Compressor<br>Speed |
|---|---------|--------|----------|------------------------------------|----------------------------|----------------------|-------------|---------------------|
| Indoor                                  | Outdoor | (131)  |          | T1 (°F)                            | T2 (°F)                    | Mode                 | Mode        | (rps)               |
|   |         | 9K     | 135      | 57.2                               | 98.6                       | Turbo                | High        | 46                  |
|   |         | 12K    | 152      | 59                                 | 98.6                       | Turbo                | High        | 70                  |
| 80.6/66.6                               | 95/75.2 | 18/24K | 131-160  | 46.4-51.8 to<br>51.6-57.2          | 167-181.4 to<br>98.6-118.4 | Turbo                | High        | 75                  |

## Heating

| Temperature ( | Condition ( <sup>o</sup> F) | Model       | Pressure | Heat Exchanger<br>Pipe Temperature |                           | Indoor Fan | Outdoor Fan | Compressor<br>Speed |    |
|---------------|-----------------------------|-------------|----------|------------------------------------|---------------------------|------------|-------------|---------------------|----|
| Indoor        | Outdoor                     |             | (131)    | T1 (°F)                            | T2 (°F)                   | Mode       | Mode        | (rps)               |    |
|               | 47/42                       | 70/60 47/42 | 9K       | 401                                | 113                       | 41         | Turbo       | High                | 56 |
| 70/80         | 4//43                       | 12K         | 308      | 107.6                              | 41                        | Turbo      | High        | 73                  |    |
| 68/59         | 44.6/42.8                   | 18/24K      | 319-348  | 167-181.4<br>98.6-113              | 33.8-37.4 to<br>35.6-42.8 | Turbo      | High        | 75                  |    |

Notes:

(1) Measure surface temperature of heat exchanger pipe around center of heat exchanger path U-Bend.

(2) Length of connecting tubing = 24.6 ft.

(3) P = Pressure PSI

T1 = Inlet and Outlet Temperature for Evaporator

T2 = Inlet and Outlet Temperature for Condenser

### Noise Criteria Curve Tables











18/24K





### System Operation 9,000/12,000 btuh Models

### **Basic Functions**

The compressor should stay off for at least 3 minutes before starting the unit. The compressor circuit has a 3 minute delay if the compressor is de-energized during a run cycle. If the compressor starts from a de-energized cycle, there will be no time delay. The compressor has a minimum runtime of 6 minutes regardless of room temperature.

## 1) Cooling Mode

### **Cooling Process**

When the indoor ambient rises 2° F above the preset temperature, the unit will start the cooling cycle. The outdoor fan and compressor will start. The indoor fan will run continuously at the selected speed. The outdoor unit will monitor the appropriate temperatures and pressure and adjust the compressor speed and the EEV as required. If the indoor ambient is > 2° F then the preset temperature, the compressor will increase the frequency; < 2° F the compressor will begin reducing the frequency. The G10 technology will control compressor speed based on indoor load and compressor amperage. When the indoor temperature is satisfied, the compressor will stop, then 30 seconds later the outdoor fan will stop.

### **Evaporator Freeze Protection**

The software will monitor the indoor evaporator coil form freezing.

The following will occur 6 minutes after the compressor has been operating in the cooling or dry mode: If the evaporator temperature drops below  $36^{\circ}$  F, the compressor will operate at a reduced frequency. If the evaporator is below  $30^{\circ}$  F for 3 minutes, the compressor will stop, 30 seconds later the outdoor fan will stop. In cooling mode, the indoor fan and swing motor will remain on. If the evaporator temperature is >=  $50^{\circ}$  F and the compressor is off for at least 3 minutes, the compressor will resume its normal operation state.

### **Overcurrent Protection**

The software will monitor the compressor current to maintain it in a safety and reliable operating range. If the total current  $\leq 6$  amps, the compressor speed frequency is allowed to increase. If the current  $\geq 7$  amps, the compressor speed frequency will not increase. If the total current  $\geq 8$  amps, the unit will operate and decrease the compressor speed. If the current  $\geq 9$  amps, the compressor will stop and the indoor fan will stop after 30 seconds.

## 2) Dry Mode

### **Drying Process**

This feature will not take the place of a dehumidifier, it is intended to dry the filer and slightly cool the air. If the indoor ambient temperature is greater than the preset temperature, the unit will enter the cooling and drying mode, in which case the compressor will operate and the indoor fan will run at a low speed. When the indoor ambient temperature is at or below the preset temperature, the unit will operate in it previous running state. When the indoor ambient drops to more than 2° F below the preset temperature the compressor will stop running, then 30 seconds later the outdoor fan will stop, the indoor fan will run at low speed.



System Operation 9,000/12,000 btuh Models, cont.

#### **Basic Functions**

## 3)Heating Mode

### **Heating Process**

When the indoor ambient drops 2° F below the preset temperature, the unit will start the heating cycle. The outdoor fan, compressor and 4-way valve will operate. The indoor fan will operate in the **"Cold Air Prevention"** mode in which the indoor fan will have a 2 minute delay after the call for heating. The indoor evaporator coil temperature must reach 104° F before the indoor fan will start, this will prevent cold air from discharging from the indoor coil. When the indoor evaporator coil temperature is > 104° F, the indoor fan will operate at low speed for 1 minute. With 1 minute of operation or 2 minutes of no fan operation and the indoor evaporator coil temperature is > 108° F, the indoor fan will operate at its preset condition.

If the indoor ambient temperature is  $< 9^{\circ}$  F and  $> 2^{\circ}$  F of the preset temperature, the unit will run in its original mode of operation.

If the compressor is running and the mode is changed from cooling to heating, the 4-way valve will be energized 2-3 minutes later.

If the indoor ambient temperature is  $>= 9^{\circ}$  F than the preset temperature, the compressor will stop and the outdoor fan will stop after a 30 second delay. The indoor fan will continue to operate at its preset mode. The G10 technology will determine compressor frequency based on ambient temperatures.

| Toreset +9° F   |   | 5                  |          | Stop heating            |
|-----------------|---|--------------------|----------|-------------------------|
| Torrocot + 20 E |   |                    |          | Previous running status |
| Tpreset + 2° F  | Tamb.                                   | >3 min             | >6 min.— | Start heating           |
| Compressor      | /////////////////////////////////////// |                    |          |                         |
| Outdoor unit    |   | Blow residual heat |          | Blow residual heat      |
| Indoor unit     | 2 min                                   | VA.                | 2 min    | XA                      |
| 4-way valve     | //////                                  | /////              | //////   | ////                    |
|                 | Run                                     | 3                  | Stop     | ]                       |

System Operation 9,000/12,000 btuh Models, cont.

**Basic Functions** 

### **Defrost Process**

1) The unit will enter defrost when the following conditions are met:

- A. Outdoor ambient <= 41° F
- B. Compressor had accumulated more than 3 hours of operation in heating mode
- C. The outdoor coil  $\leq 32^{\circ}$  F

Note: The compressor runtime will be cleared when the outdoor ambient is  $> 41^{\circ}$  F or when the compressor has started up after changing to cooling or drying mode and defrost has finished. The runtime will not be cleared when the unit has stopped after reaching the setpoint temperature, a protection fault or changing to fan mode.

There are 3 perimeters used in the defrost algorithms, Outdoor ambient(T<sub>outdoor</sub>ambient), Outdoor tube(T<sub>outdoor</sub>tube) and a calculated T<sub>compensation</sub>

T<sub>compensation</sub> is calculated by the following:

D. After power-up, for the first defrost  $T_{compensation} = 32^{\circ} F$ 

- E.  $T_{outdoor}tube > 36^{\circ} F$  then  $T_{compensation} = 32^{\circ} F$
- F.  $T_{outdoor}tube \le 36^{\circ}$  F then  $T_{compensation} = 37^{\circ}$  F

2) When heating has operated continuously for 45 minutes, or accumulated for 90 minutes, the unit will enter defrost mode in 3 minutes after meeting any of the conditions below:

A. Outdoor ambient >= 41° F and outdoor coil <= 28° F B. 28° F <= T<sub>outdoor</sub>ambient< 41° F, T<sub>outdoor</sub>tube <= 21° F C. 23° F <= T<sub>outdoor</sub>ambient < 28° F <= T<sub>outdoor</sub>tube <= 18° F D. 14° F <= T<sub>outdoor</sub>ambient < 23° F, T<sub>outdoor</sub>tube -T<sub>compensation</sub> <= (T<sub>outdoor</sub>ambient - 37° F)

3) During defrost, if run time for the compressor does not reach 3 minutes, the defrost cycle will not start for the next 2 hours. At that time the compressor stops operation and 30 seconds later the outdoor fan will stop. 30 seconds after this the 4-way reversing valve will de-energized. Following another 30 second delay, the compressor will increase its compressor speed for defrosting. Defrosting will last for 450 seconds or until the T<sub>outdoor</sub>tube  $\geq 50^{\circ}$  F, at this temperature the compressor will decrease it compressor speed for 30 seconds, then will stop. In another 30 seconds the 4-way valve will energize, the 60 seconds later the compressor and outdoor fan will start. The compressor speed for defrosting will be 85hz. During Defrost mode, a "H1" will be displayed on the indoor front panel display indicating the user selected mode has been overridden and the system is performing a outdoor coil defrost operation.

System Operation 9,000/12,000 btuh Models, cont.

**Basic Functions** 

### System Protection

#### Cold Air Prevention (Heating mode with compressor running)

*The system guards against discharging cold air in heating mode. It will delay the indoor fan until the evaporator coil has warmed up to discharge warm, comfortable air into the room.* 

1) When the  $T_{indoor}$  ambient < 75° F and the  $T_{indoor}$  tube <= 104° F with the fan in a stopped state, the indoor fan will begin to run at low speed after a 2 minute delay. This will reduce cold air upon heating startup. Within 2 minutes, if  $T_{indoor}$  tube > 104° F, the indoor fan will run at low speed. After 1 minute of operation, the fan will run at the preset fan mode. Within 1 minute of low speed operation or 2 minutes of no fan operation, with the  $T_{indoor}$  tube > 108° F, the fan will run at the preset mode.

2) If the  $T_{indoor}$  ambient >= 75° F and the  $T_{indoor}$  tube <= 108° F the indoor fan will run at low speed for 1 minute than run at the preset mode. After 1 minute of low speed operation, if the and the  $T_{indoor}$  tube > 108° F the fan will operate at its preset mode.

Note:

The T<sub>indoor</sub>ambient in 1 & 2 above refers to the unit going into the heating mode coming out of defrost.

### **Overcurrent and Speed Protection (**Total Current = I<sub>total</sub>)

The software will monitor the compressor current draw and adjust the compressor speed in order to maintain the inverter and compressor in a safety and reliable operating range.

A. If I<sub>total</sub> <= 6, an increase in frequency will be allowed

B. If  $I_{total} >= 7$ , increasing the frequency is not allowed.

C. If  $I_{total} >= 8$ , the compressor will decrease its frequency

D. If  $I_{total} \ge 9$ , the compressor will stop and the indoor fan will stop after 30 seconds.

## 4)Fan Mode

Under this mode, the fan will run at the preset speed and the outdoor fan, compressor and 4-way valve will stop.

## 5)Auto Mode

### Auto Mode Process

Setting the auto mode will run the unit in heat or cool automatically depending on T<sub>indoor</sub>ambient

1)Operating Parameters

A. If the  $T_{indoor}$  ambient >= 79° F the unit will operate in cooling mode. The set temperature is 77° F.

B. If the T<sub>indoor</sub>ambient <= 72° F the unit will operate in heat mode. The set temperature is 68° F.

C. When the  $T_{indoor}$  ambient <= 73° F and >= 77° F, the unit will operate in the previous state. If it is energized for the first time, it will run in Fan mode

D. In auto mode, the cooling frequency will be the same as the cooling only mode and the heating frequency will be the same as the heating only mode.

2) Protection

A. In cooling operation, protection is the same as the cooling only mode

B. In heating operation, protection is the same as the heating only mode

C. When the indoor ambient temperature changes, the operation mode will be automatically selected. Once started the compressor will have a 6 minute runtime.

System Operation 9,000/12,000 btuh Models, cont.

**Basic Functions** 

## 6)Common Protection Functions and Fault Displays

### **Coil High Temperature Protection**

 $T_{tube}$  = measured temperature of outdoor coil in cooling mode, measured temperature of indoor coil in heating mode. 1) Outdoor Coil High Temperature Protection - In cooling mode the software will monitor the outdoor coil for an abnormal high temperature condition.

- A. If  $T_{tube} \leq 126^{\circ}$  F, the unit will return to its original operation state
- B. If  $T_{tube} >= 131^{\circ}$  F, frequency rise is not allowed
- C. If  $T_{tube} \ge 136^{\circ}$  F, the compressor will run at reduced frequency
- D. If  $T_{tube} >= 144^{\circ}$  F, the compressor will stop and the indoor fan will operate at preset speed

**2) Indoor Coil Temperature Protection** - *In heating mode the software will monitor the indoor coil for an abnormal high temperature condition.* 

- A. If  $T_{tube} \leq 122^{\circ}$  F, the unit will return to its original operation state
- B. If  $T_{tube} \ge 127^{\circ}$  F, frequency rise is not allowed
- C. If  $T_{tube} \ge 133^{\circ}$  F, the compressor will run at reduced frequency
- D. If  $T_{tube} \ge 140^{\circ}$  F, the compressor will stop and the indoor fan will blow residual heat and then stop

#### 3) Compressor Discharge Temperature Protection

The software will monitor the compressor discharge for an abnormal high temperature condition.

- A. If  $T_{tube} \ge 208^{\circ}$  F, frequency rise is not allowed
- B. If  $T_{tube} \ge 217^{\circ}$  F, the compressor will run at reduced frequency
- C. If  $T_{tube} \ge 230^{\circ}$  F, the compressor will stop
- D. If  $T_{tube} \le 194^{\circ}$  F and the compressor has been off for at least 3 minutes, the compressor will resume operation

### **Communication Fault**

If the unit fails to receive correct signals for a 3 minutes, communication fault will occur and the whole system will stop and a "E6" will be displayed on the front panel of the indoor unit.

### **Module Protection**

Under module protection mode, the compressor will stop. When the compressor remains off for 3 minutes, the compressor will resume operation. If the module protection occurs six time in succession, the compressor will remain off. This is a thermal protection for the indoor module (AP1).

### **Compressor Protection**

The compressor contains a thermal overload switch tom protect it from abnormal conditions.

If temperature sensed by the overload sensor is over 239° F, the compressor will stop and the outdoor fan will stop after 30 seconds. When the temperature is below 203° F, the overload protection will reset to normal state.

### **DC Buss Voltage Protection**

#### *The software will monitor the DC bus voltage.*

If voltage on the DC Bus is below 150 or over 420v, the compressor will stop and the outdoor fan will stop in 30 seconds. When the voltage on the DC bus returns to normal and the compressor has been off for 3 minutes, the compressor will resume its operation.

### System Operation 9,000/12,000 btuh Models, cont.

**Other Controls** 

## 1)On/Off

The on-off state will change with each button press.

## 2)Mode Selection

Press the "Mode" button to change from Auto, Cool, Dry, Fan or Hesat Pump

## 3) Temperature Setting

Each time you press the "TEMP+" or "TEMP-" button the temperature setting will change by 1° F. The temperature range is 60.8° F - 86° F. In Auto Mode this button will not function.

## 4) Time Switch

The unit will stop and start by setting the Timer on the remote controller.

**5)Energy Savings Mode** (Press Temp & Clock simultaneously, display will indicate "SE") In heating mode, refer to the Cold Air Prevention explained in the (3)Heating Mode process .

In cooling mode, the fan speed will adjust according to the fan speed curve below:



### System Operation 9,000/12,000 btuh Models, cont.

Other Controls

## 6)Sleep Control

The Terra has 3 Sleep mode settings to improve comfort and energy savings. Auto Mode and Fan Mode do not utilize the Sleep Mode Settings

### Sleep Mode 1 (Gradual Cycle)

1. Cool or Dry Mode

a) After 1 hour of operation the temperature setting will raise 2º F

b) After 2 hours of operation the temperature setting will increase 4° F and stay at this setting until the sleep mode in canceled

2. Heat Mode

a) After 1 hour of operation the temperature setting will decrease 2º F

b) After 2 hours of operation the temperature setting will decrease 4° F and stay at this setting until the sleep mode in canceled



System Operation 9,000/12,000 btuh Models, cont.

**Other Controls** 

#### Sleep Mode 2 (Adaptive Cycle)

1. Cool or Dry Mode (Initial setpoint between 61º F. - 74º F.)

a) After 1 hour of operation the temperature setting will raise 2º F every hour

b) After 3 hours of operation the temperature setting will raise 6° F above initial setpoint and stay at this setting

c) After 7 hours of operation, the setpoint will move to 4° F. above the initial setpoint and remain until the sleep mode in canceled.

Cool or Dry Mode (Initial setpoint between 75° F. - 81° F.)

a) After 1 hour of operation the temperature setting will raise 2º F every hour

b) After 3 hours of operation the temperature setting will raise 4° F above initial setpoint and stay at this setting

c) After 7 hours of operation, the setpoint will move to 2º F. above the initial setpoint and remain until the sleep mode in canceled.

Cool or Dry Mode (Initial setpoint between 82º F. - 85º F.)

a) After 1 hour of operation the temperature setting will raise 2º F every hour

b) After 3 hours of operation the temperature setting will raise 24° F above initial setpoint and stay at this setting

c) After 7 hours of operation, the setpoint will move back to the initial setpoint and remain until the sleep mode in canceled.

Cool or Dry Mode (Initial setpoint above 85º F.)

a) The original setpoint will be maintained for 7 hours, then after 7 hours it will decrease by 1° F until the sleep mode is canceled

2. Heat Mode (Initial setpoint 61° F.)

a) The unit will maintain this setpoint until Sleep Mode is canceled

Heat Mode (Initial setpoint between 62º F. - 68º F.)

a) After 1 hour of operation the temperature setting will decrease 2º F and maintain this setpoint until Sleep Mode is canceled

Heat Mode (Initial setpoint between 69º F. - 81º F.)

a) After 1 hour of operation the temperature setting will decrease 2º F and maintain this setpoint until Sleep Mode is canceled

Heat Mode (Initial setpoint between 82º F. - 86º F.)

a) After 1 hour of operation the temperature setting will decrease 2º F every hour

b) After 3 hours, the setpoint will be fixed at 6° F below the initial setpoint and remain at this setpoint until Sleep Mode is canceled

### System Operation 9,000/12,000 btuh Models, cont.

**Other Controls** 

#### Sleep Mode 3 (Customized Cycle)

You will be required to enter 8 room setpoint values for 8 hours of runtime. The last room setpoint value will be maintained until Sleep Mode is canceled.

In Sleep Mode 3, press the "Turbo" button to enter setup mode. The remote controller will display "1:00" in the time location. Use the "+" and "-" buttons to select the desired room setpoint for the 1st hour of runtime, then press the "Turbo" button to save the data.

The remote controller will display "2:00". Once again, use the "+" and "-" buttons to select the desired room setpoint for the second hour of run time. Press the "Turbo" button to save the data.

Repeat this procedure for the remaining hours (total of 8). After all 8 settings have been saved, the remote controller will automatically revert back to the standard time and temperature display.

At anytime, you may press the "ON/OFF", "MODE", "TIMER", "SLEEP" or "TURBO" buttons to cancel the Sleep Mode 3

## 7)Indoor Fan Control

The indoor fan can be set to Ultra High, High, Med, Low and Auto with the remote controller.

In auto mode, the following speeds will be set:

### **Cooling Mode**

- a)  $T_{indoor}$  ambient >=  $T_{setpoint}$  + 2° F, fan will run on high speed
- b) T<sub>setpoint</sub> 2º F < T<sub>indoor</sub>ambient < T<sub>setpoint</sub> + 2º F, fan will run on medium speed
- c) T<sub>indoor</sub>ambient <= T<sub>setpoint</sub> 2º F, fan will run on low speed



System Operation 9,000/12,000 btuh Models, cont.

**Other Controls** 

### Fan Only "Auto" Mode

- a) T<sub>indoor</sub>ambient > T<sub>setpoint</sub> + 4º F, fan will run on high speed
- b) T<sub>setpoint</sub> + 2º F <= T<sub>indoor</sub>ambient <= T<sub>setpoint</sub> + 4º F, fan will run on medium speed
- c) T<sub>indoor</sub>ambient < 2° F of T<sub>setpoint</sub>, fan will run on low speed



### Dry Mode

The indoor fan will be set to low speed.

#### **Heating Mode**

- a)  $T_{indoor}$  ambient <=  $T_{setpoint}$  + 1° F, fan will run on high speed
- b) T<sub>setpoint</sub>+ 1º F < T<sub>indoor</sub>ambient < T<sub>setpoint</sub> + 5º F, fan will run on medium speed
- c)  $T_{indoor}$  ambient >=  $T_{setpoint}$  + 2° F, fan will run on low speed



#### System Operation 9,000/12,000 btuh Models, cont.

#### Other Controls

## 8) Buzzer Control

The buzzer control will send a "Tone" when the air conditioner is powered-up or received information sent by the remote control. You will also hear the tone when there is a button input or if the indoor unit doesn't receive a signal from the remote controller in the Heat Mode.

### 9) Auto Button (Manual Override) - Located on indoor unit.

In the event the controller is missed placed or the batteries are defective, this will override the remote controller. If the controller is on, pressing this button will stop it, if it is off, pressing the button will turn the controller on. When turning the controller on, the swing and light will be on and the unit will run based on the remote controller setting.



## 10) Swing Control

#### Vertical Swing

During power-up, the vertical swing motor will move the horizontal louver counter clockwise and close the air deflector. In Heating and Auto/Heat mode, the air deflector will move to position "D" if no swing mode is set. In Cooling mode the louver will move to L1. All other positions can be set by pressing the appropriate button to change the swing location.



#### Horizontal swing

During power-up, the vertical louver will be reset to the start position and then stop in the middle position. There are 7 positions that the horizontal swing can be set including automatic swing and stopping between position 1 & 5.



#### System Operation 9,000/12,000 btuh Models, cont.

**Other Controls** 

## 11) Display

### 1. Operational and Mode Display

All the display patterns will display for a time when the power is on, the operation pattern will display in red under standby status. When the unit is started by the remote controller, the indication pattern will light and display the current operation. You can turn off the display by pressing the "Light" button on the remote controller.

### 2. Indoor Unit Display

Depending on the settings on the remote controller, the Indoor Unit LED display may display the current temperature setpoint and indoor ambient temperature. "H1" will be displayed during the defrost cycle.

## 12) Drying Function (XFan)

The indoor fan will run for 10 minutes after the unit is turned off (cooling or dry modes only) to ensure that additional moisture is removed from the coil.

## 13)Power-Off Memory Function

Upon a power failure the mode of operation, swing function, light, set temperature and fan speed will retain memory. The unit will restart when recovering from a power interruption to the memory saved before the interruption occurred. If the power interruption occurs during a timed mode, the time left will not be remembered and will start to recount from the beginning. There will be a 3 minute compressor delay before resuming.

## 14)Outdoor Compressor and Condenser Heating Band Control

Under normal conditions, the control logic of the Electric Heating Bands will be as follows:

#### 1. Control of Compressor Electric Heating Band

- a) Conditions for startup: The compressor is off and outdoor ambient <= 23° F
- b) Conditions for turning off: Compressor operating, Compressor off and outdoor ambient >= 28° F
- c) Band will turn off if the outdoor ambient temperature sensor has a malfunction.

### 2. Control of Condenser Electric Heating Band

- a) Condenser Band will be on if the Outdoor Ambient <= 34º F
- b) During defrost operation, the heater band will operate 3 minutes after the compressor starts operating. When the compressor has operated for 3 minutes and the outdoor ambient  $>= 38^{\circ}$  F, the band will be de-energized.
- c) Electric band will be de-energized when the outdoor ambient  $>= 38^{\circ}$  F
- d) When 34° F < outdoor Ambient < 38° F, the electric heater band will keep it's previous status.

If the outdoor sensor has a malfunction, the Electric Heating Band will be de-energized. It will have a 2 minute delay before it can be started again.

### System Operation 18,000/24,000 btuh Models

### **Basic Functions**

The compressor should stay off for at least 3 minutes before starting the unit. The compressor circuit has a 3 minute delay if the compressor is de-energized during a run cycle. If the compressor starts from a de-energized cycle, there will be no time delay. The compressor has a minimum run time of 6 minutes regardless of room temperature.

## 1) Cooling Mode

### **Cooling Process**

When the indoor ambient rises  $5^{\circ}$  F above the preset temperature, the unit will start the cooling cycle. The outdoor fan and compressor will start. The indoor fan will run continuously at the selected speed. The outdoor unit will monitor the appropriate temperatures and pressure and adjust the compressor speed and the EEV as required. If the indoor ambient is >  $5^{\circ}$  F then the preset temperature, the compressor speed will increase; <  $5^{\circ}$  F the compressor will begin reducing it's speed. The G10 technology will control compressor speed based on indoor load and compressor amperage. When the indoor temperature is satisfied, the compressor will stop, then 30 seconds later the outdoor fan will stop.



### **Evaporator Freeze Protection**

The software will monitor the indoor evaporator coil for freezing.

In Cooling or Dry mode, if the Indoor tubes are  $< 32^{\circ}$  F, for 3 consecutive minutes, the compressor will stop. The compressor will start when the tubes are above the calculated temperature limit. If the indoor tubes are  $< 43^{\circ}$  F,

the compressor will adjust it's speed as needed. If the unit has stopped 6 times repeatedly, the unit will stop and a fault code will be displayed. The unit will need to be turned off, then back on to reset. As the compressor runs in normal mode, the number of faults will be cleared, they may also be cleared by switching from fan mode to heat mode.

## **Overcurrent Protection**

The software will monitor the compressor current to maintain it in a safety and operating range. If the total current >= 17 amps, the compressor will stop and the indoor fan will stop after 30 seconds. The system can resume after a 3 minute startup delay.

System Operation 18,000/24,000 btuh Models, cont.

#### **Basic Functions**

### 2) Dry Mode

### **Drying Process**

This feature will not take the place of a dehumidifier, it is intended to dry the filer and slightly cool the air. If the indoor ambient temperature is greater than the preset temperature, the unit will enter the cooling and drying mode, in which case the compressor will operate and the indoor fan will run at a low speed. When the indoor ambient temperature is at or below the preset temperature, the unit will operate in it previous running state. When the indoor ambient drops to more than 3.6° F below the preset temperature the compressor will stop running, then 30 seconds later the outdoor fan will stop, the indoor fan will run at low speed.



### **Overcurrent Protection (Same as Cooling Mode)**

## 3)Heating Mode

### **Heating Process**

When the indoor ambient drops 2° F below the preset temperature, the unit will start the heating cycle. The outdoor fan, compressor and 4-way valve will operate. The indoor fan will operate in the **"Cold Air Prevention"** mode in which the indoor fan will have a 2 minute delay after the call for heating. The indoor evaporator coil temperature must reach 104° F before the indoor fan will start, this will prevent cold air from discharging from the indoor coil. When the indoor evaporator coil temperature is > 104° F, the indoor fan will operate at low speed for 1 minute. With 1 minute of operation or 2 minutes of no fan operation and the indoor evaporator coil temperature is > 108° F, the indoor fan will operate at its preset condition.

If the indoor ambient temperature is  $< 9^{\circ}$  F and  $> 2^{\circ}$  F of the preset temperature, the unit will run in its original mode of operation.

If the compressor is running and the mode is changed from cooling to heating, the 4-way valve will be energized 2-3 minutes later.

If the indoor ambient temperature is  $>= 9^{\circ}$  F than the preset temperature, the compressor will stop and the outdoor fan will stop after a 30 second delay. The indoor fan will continue to operate at its preset mode.

The G10 technology will determine compressor frequency based on ambient temperatures.

System Operation 18,000/24,000 btuh Models, cont.

### **Basic Functions**

Heating Process, cont.



Defrost Process and Oil Return (Indoor display will indicate "H1", this is not a fault code)

1) The unit will enter defrost when the following conditions are met:

- A. Outdoor ambient <= 41° F
- B. Compressor had accumulated more than 3 hours of operation in heating mode
- C. The outdoor coil  $\leq 32^{\circ}$  F

Note: The compressor run time will be cleared when the outdoor ambient is  $> 41^{\circ}$  F or when the compressor has started up after changing to cooling or drying mode and defrost has finished. The run time will not be cleared when the unit has stopped after reaching the setpoint temperature, a protection fault or changing to fan mode.

There are 3 perimeters used in the defrost algorithms,  $Outdoor ambient(T_{outdoor}ambient)$ ,  $Outdoor tube(T_{outdoor}tube)$  and a calculated  $T_{compensation}$ 

T<sub>compensation</sub> is calculated by the following:

A. After energization, for the first defrost  $T_{compensation} = 32^{\circ} F$ 

- B.  $T_{outdoor}$ tube > 36° F then  $T_{compensation} = 32°$  F
- C.  $T_{outdoor}$ tube <= 36° F then  $T_{compensation}$  = 37° F

### System Operation 18,000/24,000 btuh Models, cont.

#### **Basic Functions**

### Defrost Process, cont.

2) When heating has operated continuously for 45 minutes, or accumulated for 90 minutes, the unit will enter defrost mode in 3 minutes after meeting any of the conditions below:

A. Outdoor ambient >= 41° F and outdoor coil <= 28° F

B. 28º F <= T<sub>outdoor</sub>ambient< 41º F, T<sub>outdoor</sub>tube <= 21º F

C. 23º F <= T<sub>outdoor</sub>ambient < 28º F <= T<sub>outdoor</sub>tube <= 18º F

D. 14° F <=  $T_{outdoor}$  ambient < 23° F ,  $T_{outdoor}$  tube - $T_{compensation}$  <= ( $T_{outdoor}$  ambient - 37° F)

3) During defrost, if run time for the compressor does not reach 3 minutes, the defrost cycle will not start for the next 2 hours. At that time the compressor stops operation and 30 seconds later the outdoor fan will stop. 30 seconds after this the 4-way reversing valve will de-energized. Following another 30 second delay, the compressor will increase its speed for defrosting. Defrosting will last for 450 seconds or until the T<sub>outdoor</sub>tube  $\geq 50^{\circ}$  F, at this temperature the compressor will decrease it's speed for 30 seconds, then will stop. In another 30 seconds the 4-way valve will energize, the 60 seconds later the compressor and outdoor fan will start. The compressor speed for defrosting will be 85hz.

During Defrost mode, a H1 will be displayed on the indoor front panel display indicating the user selected mode has been overridden and the system is performing an outdoor coil defrost operation.

### **System Protection**

### Cold Air Prevention (Heating mode with compressor running)

The system guards against discharging cold air in heating mode. It will delay the indoor fan until the evaporator coil has warmed up to discharge warm, comfortable air into the room.

1) When the  $T_{indoor}$  ambient < 75° F and the  $T_{indoor}$  tube <= 104° F with the fan in a stopped state, the indoor fan will begin to run at low speed after a 2 minute delay. This will reduce cold air upon heating startup. Within 2 minutes, if  $T_{indoor}$  tube > 104° F, the indoor fan will run at low speed. After 1 minute of operation, the fan will run at the preset fan mode. Within 1 minute of low speed operation or 2 minutes of no fan operation, with the  $T_{indoor}$  tube > 108° F, the fan will run at the preset mode.

2) If the  $T_{indoor}$  ambient >= 75° F and the  $T_{indoor}$  tube <= 108° F the indoor fan will run at low speed for 1 minute than run at the preset mode. After 1 minute of low speed operation, if the and the  $T_{indoor}$  tube > 108° F the fan will operate at its preset mode.

Note:

The T<sub>indoor</sub>ambient in 1 & 2 above refers to the unit going into the heating mode, coming out of defrost.

### **Overcurrent and Speed Protection** (Total Current = I<sub>total</sub>)

The software will monitor the compressor current draw and adjust the compressor speed in order to maintain the inverter and compressor in a safety and reliable operating range.

A. If I<sub>total</sub> <= 13, an increase or decrease in frequency will be allowed

B. If I<sub>total</sub> >13 and < 17, frequency will remain the same

C. If  $I_{total} >= 17$ , the compressor will stop and the indoor fan will stop after 30 seconds

## 4)Fan Mode

Under this mode, the fan will run at the preset speed and the outdoor fan, compressor and 4-way valve will stop.

System Operation 18,000/24,000 btuh Models, cont.

**Basic Functions** 

## 5)Auto Mode

### Auto Mode Process

Setting the auto mode will run the unit in heat or cool automatically depending on T<sub>indoor</sub>ambient

1)Operating Parameters

A. If the  $T_{indoor}$  ambient >= 79° F the unit will operate in cooling mode. The set temperature is 77° F.

B. If the T<sub>indoor</sub>ambient <= 72° F the unit will operate in heat mode. The set temperature is 68° F.

C. When the  $T_{indoor}$  ambient <= 73° F and >= 77° F, the unit will operate in the previous state. If it is energized for the first time, it will run in Fan mode

D. In auto mode, the cooling frequency will be the same as the cooling only mode and the heating frequency will be the same as the heating only mode.

### 2) Protection

A. In cooling operation, protection is the same as the cooling only mode

B. In heating operation, protection is the same as the heating only mode

C. When the indoor ambient temperature changes, the operation mode will be automatically selected. Once started the compressor will have a 6 minute run time.

System Operation 18,000/24,000 btuh Models, cont.

**Basic Functions** 

## 6)Common Protection Functions and Fault Displays

#### **Overload Protection**

T<sub>tube</sub> = measured temperature of outdoor coil in cooling mode, measured temperature of indoor coil in heating mode.

1) **Outdoor Coil High Temperature Protection** - *In cooling mode the software will monitor the outdoor coil for an abnormal high temperature condition.* 

- A. If  $T_{tube} \leq 126^{\circ}$  F, the unit will return to its original operation state
- B. If  $T_{tube} \ge 131^{\circ}$  F, frequency rise is not allowed
- C. If  $T_{tube} \ge 136^{\circ}$  F, the compressor will run at reduced frequency

D. If  $T_{tube} >= 144^{\circ}$  F, the compressor will stop and the indoor fan will operate at preset speed

**2) Indoor Coil Temperature Protection** - *In heating mode the software will monitor the indoor coil for an abnormal high temperature condition.* 

- A. If  $T_{tube} \ll 122^{\circ}$  F, the unit will return to its original operation state
- B. If  $T_{tube} \ge 127^{\circ}$  F, frequency rise is not allowed
- C. If  $T_{tube} >= 133^{\circ}$  F, the compressor will run at reduced frequency
- D. If  $T_{tube} >= 140^{\circ}$  F, the compressor will stop and the indoor fan will blow residual heat and then stop

### 3) Compressor Discharge Temperature Protection

The software will monitor the compressor discharge for an abnormal high temperature condition.

- A. If  $T_{tube} \ge 208^{\circ}$  F, frequency rise is not allowed
- B. If  $T_{tube} \ge 217^{\circ}$  F, the compressor will run at reduced frequency
- C. If  $T_{tube} \ge 230^{\circ}$  F, the compressor will stop
- D. If  $T_{tube} \le 194^{\circ}$  F and the compressor has been off for at least 3 minutes, the compressor will resume operation

### **Communication Fault**

If the unit fails to receive correct signals for a 3 minutes, communication fault will occur and the whole system will stop and a E6 will be displayed on the front panel of the indoor unit.

### **Module Protection**

Under module protection mode, the compressor will stop. When the compressor remains off for 3 minutes, the compressor will resume operation. If the module protection occurs six time in succession, the compressor will remain off. This is a thermal protection for the indoor module (AP1).

### **Compressor Protection**

If temperature sensed by the overload sensor is over 239° F, the compressor will stop and the outdoor fan will stop after 30 seconds. When the temperature is below 203° F, the overload protection will reset to normal state.

### **DC Buss Voltage Protection** - *The software will monitor the inverter DC bus voltage.*

If voltage on the DC Bus is below 150 or over 420v, the compressor will stop and the outdoor fan will stop in 30 seconds. When the voltage on the DC bus returns to normal and the compressor has been off for 3 minutes, the compressor will resume its operation.

### System Operation 18,000/24,000 btuh Models, cont.

**Other Controls** 

## 1)On/Off

The on-off state will change with each button press.

## 2)Mode Selection

Press the "Mode" button to change from Auto, Cool, Dry, Fan or Heat Pump

## 3) Temperature Setting

Each time you press the "TEMP+" or "TEMP-" button the temperature setting will change by 1° F. The temperature range is 61° F - 86° F. In Auto Mode this button will not function.

## 4) Time Switch

The unit will stop and start by setting the Timer on the remote controller.

**5)Energy Savings Mode** (Press Temp & Clock simultaneously, display will indicate "SE") In heating mode, refer to the Cold Air Prevention explained in the (3)Heating Mode process. In cooling mode, the fan speed will adjust according to the fan speed curve below:



### System Operation 18,000/24,000 btuh Models, cont.

Other Controls

## 6)Sleep Control

The Terra has 3 Sleep mode settings to improve comfort and energy savings. Auto Mode and Fan Mode do not utilize the Sleep Mode Settings

### Sleep Mode 1 (Gradual Cycle)

- 1. Cool or Dry Mode
  - a) After 1 hour of operation the temperature setting will raise 2º F

b) After 2 hours of operation the temperature setting will increase 4° F and stay at this setting until the sleep mode in canceled

2. Heat Mode

a) After 1 hour of operation the temperature setting will decrease 2º F

b) After 2 hours of operation the temperature setting will decrease 4° F and stay at this setting until the sleep mode in canceled


#### System Operation 18,000/24,000 btuh Models, cont.

**Other Controls** 

#### Sleep Mode 2 (Adaptive Cycle)

1. Cool or Dry Mode (Initial setpoint between 61º F. - 74º F.)

a) After 1 hour of operation the temperature setting will raise 2º F every hour

b) After 3 hours of operation the temperature setting will raise 6° F above initial setpoint and stay at this setting

c) After 7 hours of operation, the setpoint will move to 4° F. above the initial setpoint and remain until the sleep mode in canceled.

Cool or Dry Mode (Initial setpoint between 75° F. - 81° F.)

a) After 1 hour of operation the temperature setting will raise 2º F every hour

b) After 3 hours of operation the temperature setting will raise 4° F above initial setpoint and stay at this setting

c) After 7 hours of operation, the setpoint will move to 2º F. above the initial setpoint and remain until the sleep mode in canceled.

Cool or Dry Mode (Initial setpoint between 82º F. - 85º F.)

a) After 1 hour of operation the temperature setting will raise 2º F every hour

b) After 3 hours of operation the temperature setting will raise 24° F above initial setpoint and stay at this setting

c) After 7 hours of operation, the setpoint will move back to the initial setpoint and remain until the sleep mode in canceled.

Cool or Dry Mode (Initial setpoint above 85° F.)

a) The original setpoint will be maintained for 7 hours, then after 7 hours it will decrease by 1° F until the sleep mode is canceled

#### 2. Heat Mode (Initial setpoint 61º F.)

a) The unit will maintain this setpoint until Sleep Mode is canceled

Heat Mode (Initial setpoint between 62º F. - 68º F.)

a) After 1 hour of operation the temperature setting will decrease 2º F and maintain this setpoint until Sleep Mode is canceled

Heat Mode (Initial setpoint between 69º F. - 81º F.)

a) After 1 hour of operation the temperature setting will decrease 2º F and maintain this setpoint until Sleep Mode is canceled

Heat Mode (Initial setpoint between 82º F. - 86º F.)

a) After 1 hour of operation the temperature setting will decrease 2º F every hour

b) After 3 hours, the setpoint will be fixed at 6° F below the initial setpoint and remain at this setpoint until Sleep Mode is canceled

#### System Operation 18,000/24,000 btuh Models, cont.

Other Controls

#### Sleep Mode 3 (Customized Cycle)

You will be required to enter 8 room setpoint values for 8 hours of runtime. The last room setpoint value will be maintained until Sleep Mode is canceled.

In Sleep Mode 3, press the "Turbo" button to enter setup mode. The remote controller will display "1:00" in the time location. Use the "+" and "-" buttons to select the desired room setpoint for the 1st hour of runtime, then press the "Turbo" button to save the data.

The remote controller will display "2:00". Once again, use the "+" and "-" buttons to select the desired room setpoint for the second hour of run time. Press the "Turbo" button to save the data.

Repeat this procedure for the remaining hours (total of 8). After all 8 settings have been saved, the remote controller will automatically revert back to the standard time and temperature display.

At anytime, you may press the "ON/OFF", "MODE", "TIMER", "SLEEP" or "TURBO" buttons to cancel the Sleep Mode 3

### 7) Indoor Fan Control

The indoor fan can be set to Ultra High, High, Med, Low and Auto with the remoter controller.

In auto mode, the following speeds will be set:

#### **Cooling Mode**

- a)  $T_{indoor}$  ambient >=  $T_{setpoint}$  + 2° F, fan will run on high speed
- b)  $T_{setpoint}$  2° F <  $T_{indoor}$  ambient <  $T_{setpoint}$  + 2° F, fan will run on medium speed
- c) T<sub>indoor</sub>ambient <= T<sub>setpoint</sub> 2<sup>o</sup> F, fan will run on low speed



#### System Operation 18,000/24,000 btuh Models, cont.

Other Controls

### 7) Indoor Fan Control, cont.

### Fan Only "Auto" Mode

- a) T<sub>indoor</sub>ambient > T<sub>setpoint</sub> + 4º F, fan will run on high speed
- b) T<sub>setpoint</sub> + 2º F <= T<sub>indoor</sub>ambient <= T<sub>setpoint</sub> + 4º F, fan will run on medium speed
- c) T<sub>indoor</sub>ambient < 2º F of T<sub>setpoint</sub>, fan will run on low speed



#### **Dry Mode**

The indoor fan will be set to low speed.

#### **Heating Mode**

- a) T<sub>indoor</sub>ambient <= T<sub>setpoint</sub> + 1° F, fan will run on high speed
- b) T<sub>setpoint</sub>+ 1º F < T<sub>indoor</sub>ambient < T<sub>setpoint</sub> + 5º F, fan will run on medium speed
- c)  $T_{indoor}$  ambient >=  $T_{setpoint}$  + 2° F, fan will run on low speed



### System Operation 18,000/24,000 btuh Models, cont.

Other Controls

### 8) Buzzer Control

The buzzer control will send a "Tone" when the air conditioner is powered-up or received information sent by the remote control. You will also hear the tone when there is a button input or if the indoor unit doesn't receive a signal from the remote controller in the Heat Mode.

### 9) Auto Button (Manual Override) - Located on indoor unit.

In the event the controller is missed placed or the batteries are defective, this will override the remote controller. If the controller is on, pressing this button will stop it, if it is off, pressing the button will turn the controller on. When turning the controller on, the swing and light will be on and the unit will run based on the remote controller setting.



### 10) Swing Control

### Vertical Swing

During power-up, the vertical swing motor will move the horizontal louver counter clockwise and close the air deflector. In Heating and Auto/Heat mode, the air deflector will move to position "D" if no swing mode is set. In Cooling mode the louver will move to L1. All other positions can be set by pressing the appropriate button to change the swing location.



#### Horizontal swing

During power-up, the vertical louver will be reset to the start position and then stop in the middle position. There are 7 positions that the horizontal swing can be set including automatic swing and stopping between position 1 & 5.



#### System Operation 18,000/24,000 btuh Models, cont.

Other Controls

### 11) Display

#### 1. Operational and Mode Display

All the display patterns will display for a time when the power is on, the operation pattern will display in red under standby status. When the unit is started by the remote controller, the indication pattern will light and display the current operation. You can turn off the display by pressing the "Light" button on the remote controller.

### 2. Indoor Unit LED Display

Depending on the settings on the remote controller, the indoor unit LED display may display the current temperature setpoint and indoor ambient temperature. "H1" will be displayed during the defrost cycle.

### 12) Drying Function

The indoor fan will run for 10 minutes after the unit is turned off (cooling or dry modes only) to ensure that additional moisture is removed from the coil.

### 13)Power-Off Memory Function

Upon a power failure the mode of operation, swing function, light, set temperature and fan speed will retain memory. The unit will restart when recovering from a power interruption to the memory saved before the interruption occurred. If the power interruption occurs during a timed mode, the time left will not be remembered and will start to recount from the beginning. There will be a 3 minute compressor delay before resuming.

### 14)Outdoor Compressor and Condenser Heating Band Control

Under normal conditions, the control logic of the Electric Heating Bands will be as follows:

- 1. Control of Compressor Electric Heating Band
  - a) Conditions for startup: The compressor is off and outdoor ambient <= 23° F
  - b) Conditions for turning off: Compressor operating, Compressor off and outdoor ambient >= 28° F
  - c) Band will turn off if the outdoor ambient temperature sensor has a malfunction.
- 2. Control of Condenser Electric Heating Band
  - a) Condenser Band will be on if the Outdoor Ambient <= 34° F
  - b) During defrost operation, the heater band will operate 3 minutes after the compressor starts operating. When the compressor has operated for 3 minutes and the outdoor ambient  $>= 37^{\circ}$  F, the band will be de-energized.
  - c) Electric band will be de-energized when the outdoor ambient  $>= 37^{\circ}$  F
  - d) When 34° F < outdoor Ambient < 37° F, the electric heater band will keep it's previous status.

If the outdoor sensor has a malfunction, the Electric Heating Band will be de-energized. It will have a 2 minute delay before it can be started again.

### **Remote Control Operation**

**Remote Buttons** 



#### Note:

This remote control is used in other models and some features may or may not be available. Consult the owners manual for specific features for your model. There should be no obstructions between the remote control and the indoor unit for proper operation. Keep the remote from direct sunlight or any source that generates heat, keep clean and dry. Change batteries frequently.

### Note:

For detailed explanation of the functions, refer to the "Other Controls" section of this manual for your model.

### **Button Identification**

The function and operation of each button will be explained later in this manual under Product Functions.

- 1. On/Off button
- 2. Fan Button
- 3. Mode Button
- 4. Lower Temperature Setting
- 5. Raise Temperature Setting
- 6. Turbo Fan Speed Button
- 7. Horizontal Swing Louver
- 8. Vertical Swing Louver
- 9. Clock Button, press to set time
- 10. Timer Off, press to set auto-off timer
- 11. Timer On, press to set auto-on timer
- 12. Change Display temperature reading from Setpoint, Indoor or Outdoor Temperature reading
- 13. Health & Static De-Dusting Button
- 14. IFeel Button
- 15. Remote Display light
- 16. X-fan button
- 17. Quiet mode, available in Heat or Cool mode only
- 18. Sleep Button

Press 9 & 10 for Energy Saving Mode Press - & + to lock control

# **Remote Control Operation**

### **Display Icons**

- 1. IFeel
- 2. Auto Mode
- 3. Cool Mode
- 4. Dry Mode
- 5. Fan Mode
- 6. Heat Mode
- 7. Sleep Mode
- 8. Quiet Mode
- 9. X-Fan Mode
- 10. Display Temperature Mode
- 11. Timer On
- 12. Display Light
- 13. Horizontal Louvers
- 14. Vertical Louvers
- 15. Lock Control
- 16. Fan Setting
- 17. Energy Saving Mode
- 18. Turbo Mode
- 19. Health Mode
- 20. Static Dedusting
- 21. Timer Setting



# Refrigerant Lines Preparation & Connection

The refrigerant lines should be kept sealed until ready to be connected. Follow the following steps to insure a quality leak proof installation:

### Step 1. Refrigerant Line Connection

Carefully bend and cut the tubing to prepare for flaring. Use a flaring tool designed for R410a, following the recommended manufacturer's procedure. Tighten the flare nut to the indicated torque by using a spanner wrench and a toque wrench. Connect the indoor unit first, then the outdoor unit.

### Note:

Over tightening flare nuts may damage flare connections and may cause leaks.

|   | Tubing Size | Torque (foot-pounds) | Torque (inch-pounds) |  |  |
|---|-------------|----------------------|----------------------|--|--|
|   | 1/4"        | 10-13                | 124-159              |  |  |
|   | 3/8"        | 25-31                | 301-372              |  |  |
|   | 1/2"        | 36-45                | 434-540              |  |  |
| ſ | 5/8"        | 50-60                | 602-726              |  |  |

### Step 2. System Leak Check

Refrigerant lines should be pressurized prior to evacuating system to check for leaks.

Use only dry nitrogen with a pressure regulator for pressurizing unit. Pressurize with 150 psi of dry nitrogen. Apply soap and water to check whether the joints are leaky. A leak detector may also be used for a leakage test.

### Hint:

You may want to perform leak testing and evacuation before wiring to save time, electrical connections can be completed while your vacuum pump is running.

### Step 3. System Evacuation

Note: The outdoor unit contains a refrigerant charge, leave liquid and gas valves closed.

- 1. After no leaks have been detected, connect a vacuum pump to the outdoor unit.
- 2. Connect appropriate hoses to manifold gauge, vacuum pump and unit refrigeration connections.
- 3. Evacuate the system until the micron gauge reads no higher than 350 microns.
- 4. Close valve to vacuum pump; if pressure does not rise above 500 microns after one minute, the evacuation should be complete.
- 5. If it does rise, check for leaks and/or evacuate longer.
- 6. For refrigerant lines longer than 25 feet, refer to installation instructions chart included with the unit installation manual for additional charge.









## Refrigerant Charging Procedure

Please refer to your units installation manual for proper charge. If your lineset exceeds 25', additional charge will be required. The charge must we weighed in with a refrigerant charging scale.

### 1. Determine addition refrigerant charge.

Multiply refrigerant charge per ft by total tubing length - 25.

### Example:

35' of installed tubing, installation manual requires additional .24 ounces per foot.

35-25=10 additional ft. x .24 = 2.4 ounces to be added

2. Adding addition refrigerant charge.

Remove the suction port cap on the valve, then attach a 5/16 °F x 1/4 °M adapter to the suction port. Connect your low side hose to the 1/4 °F fitting.

3. Attach refrigerant tank to hose

Close all valves on your gauge set, then connect the correct refrigerant tank to the charging hose.

4. Zero charging scale

Place the refrigerant tank on the charging scale. Open the tank valve, turn on the scale, then zero the scale.







### Refrigerant Charging Procedure, cont.

### 5. Begin adding additional refrigerant

Open the low side manifold valve to begin the charging process.

### 6. Charge to the correct weight

If the scale was zeroed with the refrigerant tank on the scale, the amount added to the system will be a negative amount since it was removed from the tank. After the proper amount of refrigerant has been weighed in, close the low side manifold valve.

3. Remove refrigerant tank

Close the tank valve, then carefully remove the hose and adapter. Replace the suction port cap on the outdoor unit suction valve. If this is a new installation, follow proper procedure in opening vales.







Proper installation site is vital for correct and efficient operation of the unit. Avoid the following sites where:

- Strong heat sources, vapors, flammable gas or volatile liquids are emitted.
- High-frequency electro-magnetic waves are generated by radio equipment, welders and medical equipment.
- The air is contaminated with industrial vapors and oils.
- The air contains sulfurous gas such as in hot spring zones.
- Poor air quality exists.

### Indoor Unit

**Outdoor Unit** 



The air inlet and outlet should be away from any obstructions. Ensure the air will easily circulate through the entire room.

- 1. Select a site where the condensate can be easily routed or consider a condensate removal pump.
- 2. Select a place where it is out of reach of children.
- 3. Select a place that has adequate mounting structure, strong enough to withstand the full weight and vibration of the unit.
- 4. Be sure to leave enough space to allow access for routine maintenance. Refer to unit installation specifications for clearances. Select a place more than 3 feet away from any TV or other electrical appliances



- 1. Select a suitable site where proper drainage will occur.
- 2. Select a site where there is sufficient ventilation.
- 3. Select a site where there is no obstruction blocking the inlet and outlet.
- 4. The site should be able to withstand the full weight of the unit.
- 5. Try to limit expose to direct sunlight or strong winds.
- 6. Make sure that the outdoor unit is installed in accordance with the installations instructions, and is convenient for maintenance and repair.
- 7. Refer to your outdoor unit installation manual for maximum lineset lengths and heights. This could be a factor in determining outdoor location.
- 8. Select a place where it is out of reach of children.
- 9. Install Heat Pump legs to allow for proper drainage.
- 10. Install drain fitting in bottom of outdoor unit





**Mounting Plate Installation** 



- 1. The mounting plate should be installed horizontally and level.
- 2. Measure the center of the indoor unit. Please note, that depending on model, the center of the bracket may not correspond with the center of the unit.
- 3. Attach the mounting plate on the wall with screws.
- 4. Be sure that the mounting plate has been attached firmly enough to withstand approximately 132 pounds.
- 5. Refer to specific models for dimensional data.

Locate and Drill Hole



- 1. The piping can exit the indoor unit from either side, see pictured below.
- 2. Drill a 2-1/2" diameter hole at a slightly downward angle to the outdoor side.
- 3. Note: The outdoor hole should be approximately 1/4" lower than the indoor hole.
- 4. Insert the piping-hole sleeve into the hole to prevent the piping and wiring from being damaged when passing through the hole.





### Install Drain Hose



Install Line Set



- 1. Connect the drain hose to the outlet pipe of the indoor unit using appropriate connections.
- 2. Insulate the condensate to prevent condensation.
- 3. Fasten the condensate, lineset and wring together to prevent damage and movement. Slant the drain hose downward for smooth drainage.



- 1. Install lineset and wiring from the outside through the wall sleeve.
- 2. Bend the indoor lineset. Note: a tube bender will speed up the process.
- 3. Carefully remove flare nut from indoor coil. Listen for holding charge from indoor unit. No charge may indicate a leak and should be tested.
- 4. Use a flaring tool if necessary to create the flare, connect tubing tightening to the torque listed below.

|                                | <u>-</u> |
|--------------------------------|----------|
| Indoor unit piping Taper nut P | iping    |
| Spanner 2 15 Torque wren       | ue<br>ch |







#### Pressure and Leak Test





- 1. Use only dry nitrogen with a pressure regulator for pressurizing unit. Pressurize with 150 psi of dry nitrogen.
- 2. Apply soap and water to check whether the joints are leaky. A leak detector can also be applied for a leakage test.

Hint: You may want to perform leak testing and evacuation before wiring to save time, electrical connections can be completed while your vacuum pump is running.

### Evacuating the System



Note: The outdoor unit contains a refrigerant charge, leave liquid and gas valves closed.

- 1. After no leaks have been detected, connect a vacuum pump to the outdoor unit.
- 2. Connect appropriate hoses to manifold gauge, vacuum pump and unit refrigeration connections.
- 3. Evacuate the system until the micron gauge reads no higher than 350 microns.
- 4. Close valve to vacuum pump; if pressure does not rise above 500 microns after one minute, the evacuation should be complete.
- 5. If it does rise, check for leaks and/or evacuate longer.
- 6. For refrigerant lines longer than 25 feet, refer to installation instructions chart included with the unit installation manual for additional charge.





- 1. Remove the handle on the right side plate of the outdoor unit.
- 2. Connect power wiring form outdoor disconnect to L1, L2 and ground.
- 3. Connect wiring from indoor unit to 1,2,3 & ground, being careful to match color code of indoor connections.
- 4. Check all connections to tightness.
- 5. Reinstall the cover/handle.

Note: Follow all local electrical codes for electrical wiring.

# Filter Maintenance and Emergency Operation

### **Cleaning Air Filter**





Titanium Dioxide filter (2nd Stage Filter)



- 1. Remove the front panel as shown on the picture in the left.
- The first stage filter can be cleaned with a vacuum cleaner or by washing with a mild soap and < 113° F water.</li>
- 3. The second stage filter cannot be washed, use a vacuum cleaner to clean any dust, lint, etc. The filter is made up of Titanium Dioxide.
- Recharge the Titanium Dioxide filter by placing it in the Sun for 3-4 hours every 3-6 months.



Missing or Inoperative Remote Control



#### **Emergency Operation:**

When the remote controller is lost or damaged, please use the auto switch on the indoor unit.

Press the AUTO/STOP button to enter AUTO mode.

Press the AUTO/STOP button again to turn the unit off.

# Refrigerant Charging Procedure, cont.

### 5. Begin adding additional refrigerant

Open the low side manifold valve to begin the charging process.

Picture

6. Charge to the correct weight

After the proper amount of refrigerant has been weighed in, close the low side manifold valve.

Picture

3. Remove refrigerant tank

Close the tank valve, then carefully remove the hose and adapter. Replace the suction port cap on the outdoor unit suction valve. If this is a new installation, follow proper procedure in opening vales.

Picture

### Electrical Schematics

### **Electrical Legend**

### Indoor Unit

| Symbol | Color symbol | Symbol | Color symbol | Symbol | Part name        |
|--------|--------------|--------|--------------|--------|------------------|
| BU     | BLUE         | BN     | BROWN        | Ð      | PROTECTIVE EARTH |
| YE     | YELLOW       | GN     | GREEN        | /      | /                |
| RD     | RED          | BK     | BLACK        | /      | /                |
| YEGN   | YELLOW GREEN | /      | /            | /      | /                |

### Outdoor Unit

| Symbol | Part name        | Symbol | Color symbol | Symbol | Color symbol |
|--------|------------------|--------|--------------|--------|--------------|
| C1     | CBB61            | BN     | BROWN        | WH     | WHITE        |
| C2     | CBB65            | BU     | BLUE         | YE     | YELLOW       |
| SAT    | OVERLOAD         | BK     | BLACK        | RD     | RED          |
| COMP   | COMPRESSOR       | OG     | ORANGE       | YEGN   | YELLOW GREEN |
| Ð      | PROTECTIVE EARTH | WH     | WHITE        | /      | /            |

These circuit diagrams are subject to change without notice, please refer to the one supplied with the unit.

### Indoor Unit



### **Electrical Schematics**



18K



### **Electrical Schematics**





### **Outdoor Unit**

### 09/12K

• TOP VIEW



| 1 | Input of neutral<br>wire of power | 4 | Interface 1 of<br>electric reactor | 7 | Neutral wire of electric<br>heater of chassis    | 10 | Live wire of 4-way<br>valve     | 13 | Temp sensor                         |
|---|-----------------------------------|---|------------------------------------|---|--|----|---------------------------------|----|-------------------------------------|
| 2 | Input of live<br>wire of power    | 5 | Interface 2 of<br>electric reactor | 8 | Neutral wire of electric<br>heater of compressor | 11 | Live wire of electric<br>heater | 14 | U,V,W three phases<br>of compressor |
| 3 | Communication interface           | 6 | Interface of fan                   | 9 | Neutral wire of 4-way<br>valve                   | 12 | Input of overload               | 15 | Input of ground wire<br>of power    |
|   |                                   |   |                                    |   |  | 16 | pressure switch<br>input        | 17 | Electron expansion<br>valve         |

### **Outdoor Unit**

### 18K

• TOP VIEW



| 1  | Compressor interface      | 2  | Compressor overload 3 Temp |    | Temperature sensor | 4  | Electric expansion valve                 |
|----|---------------------------|----|----------------------------|----|--------------------|----|--|
| 5  | Fan HALL interface        | 6  | Outdoor fan                | 7  | 4-way valve        | 8  | Communication interface with indoor unit |
| 9  | Live wire                 | 10 | Earthing wire              | 11 | Neutral wire       | 12 | Reactor interface 1                      |
| 13 | PFC capacitor interface 1 | 14 | Reactor interface 2        |    |                    |    |  |

### **Outdoor Unit**

### 24K

• TOP VIEW



| No. | Name                     | No. | Name                     | No. | Name                  | No. | Name                  |
|-----|--------------------------|-----|--------------------------|-----|-----------------------|-----|-----------------------|
| 4   | Connecting wire of       | -   |                          | 0   | Live wire of power    | 40  | Wire 2 of electric    |
| 1   | compressor               | 5   | HALL terminal            | 9   | supply                | 13  | reactor               |
| 2   | Interface of overload of | 6   | Interface of outdoor for | 10  | Croupd wire           | 14  |                       |
| 2   | compressor               | 0   | Intenace of outdoor fail | 10  | Ground wire           | 14  | wile of PFC capacitor |
| 2   | Terminal of terms concer | 7   | Interface of 4 way yok   | 11  | Neutral wire of power |     |                       |
| 3   | terminal of temp sensor  |     | Interface of 4-way valve |     | supply                |     |                       |
| 4   | Terminal of electronic   |     | Communication            | 10  | Wire 1 of electric    |     |                       |
| 4   | expansion valve          | 0   | wire to indoor unit      | 12  | reactor               |     |                       |

### Troubleshooting Outdoor Components



To check the operation of the EEV Valve in cooling mode, using a digital thermometer record the temperature of the input line and the output line of the valve as indicated in the picture above. With the compressor running, the input side of the valve should have a higher reading then the output side indicating that the valve is metering. If the temperature readings are the same, the valve is fully open and the valve is not metering. Since the pressures and frequency are controlled by the G10 technology of the outdoor circuit board, there are no pressure checks that can be made.

#### **EEV Troubleshooting**



**Heating Mode** 

To check the operation of the EEV Valve in heating mode, using a digital thermometer record the temperature of the input line and the output line of the valve as indicated in the picture above. With the compressor running, the input side of the valve should have a higher reading then the output side indicating that the valve is metering. If the temperature readings are the same, the valve is fully open and the valve is not metering. Since the pressures and frequency are controlled by the G10 technology of the outdoor circuit board, there are no pressure checks that can be made.

Resistance readings of EEV valve with wire plug disconnected from circuit board. Power to unit should be off when making resistance readings. Readings below are approximate values and may vary slightly with different outdoor models.

| EEV $\Omega$ | Orange | Red    | Yellow | Black  | Blue   |
|--------------|--------|--------|--------|--------|--------|
| Orange       |        | 94.6 Ω | 94.8 Ω | 94.4 Ω | 47.0 Ω |
| Red          |        |        | 94.7 Ω | 94.4 Ω | 47.5 Ω |
| Yellow       |        |        |        | 94.6 Ω | 47.7 Ω |
| Black        |        |        |        |        | 47.4 Ω |
| Blue         |        |        |        |        |        |



Checking the 4-way valve in cooling mode requires the measurement of 4 readings. First record the temperature of the compressor discharge tubing, secondly record the temperature of the tubing going to the condenser. There should be no more than a 10 degrees difference between the two readings.

The next set of readings will require recording the temperature of the tubing going to the suction line and the temperature of the tubing going to the accumulator. Again, if there should be less than 10 degrees difference between these readings.

A temperature reading higher than 10 degrees may indicate a leaky valve (not fully shifter) or a blockage in the valve.

# Heating Mode Compressor Discharge To Accumulator To Condenser Coil

Checking the 4-way valve in heating mode requires the measurement of 4 readings. First record the temperature of the compressor discharge tubing, secondly record the temperature of the suction line tube. There should be no more than a 10 degrees difference between the two readings.

The next set of readings will require recording the temperature of the tubing going to the condenser coil and the temperature of the tubing going to the accumulator. Again, if there should be less than 10 degrees difference between these readings.

A temperature reading higher than 10 degrees may indicate a leaky valve (not fully shifter) or a blockage in the valve.

### 4-Way valve solenoid resistance check:

Be sure all power is off to the unit. Remove the plug connecting the 4-way vale to the circuit board. Check the resistance with an ohmmeter. The reading should indicate 1.8k  $\Omega$ . If the reading is infinite, replace the solenoid coil.

# Troubleshooting Outdoor Components

### **Temperature Sensor Check**



Using a glass of ice water, place the sensor into the glass with a digital thermometer. Wait a few minutes for the reading to stabilize. Compare the readings to the sensor tables in Appendix "A", it the reading are not comparable, replace the sensor. When replacing the sensor, be sure to fasten the sensor securely if it is attached to a tube.

| Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance<br>(kΩ) | Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance<br>(kΩ) | Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance<br>(kΩ) |
|--------------|--------------|-------------------------|--------------|--------------|-------------------------|--------------|--------------|-------------------------|
| 0            | 32.0         | 49.02                   | 52           | 125.6        | 4.986                   | 104          | 219.2        | 0.898                   |
| 1            | 33.8         | 46.6                    | 53           | 127.4        | 4.802                   | 105          | 221.0        | 0.873                   |
| 2            | 35.6         | 44.31                   | 54           | 129.2        | 4.625                   | 106          | 222.8        | 0.848                   |
| 3            | 37.4         | 42.14                   | 55           | 131.0        | 4.456                   | 107          | 224.6        | 0.825                   |
| 4            | 39.2         | 40.09                   | 56           | 132.8        | 4.294                   | 108          | 226.4        | 0.802                   |
| 5            | 41.0         | 38.15                   | 57           | 134.6        | 4.139                   | 109          | 228.2        | 0.779                   |
| 6            | 42.8         | 36.32                   | 58           | 136.4        | 3.99                    | 110          | 230.0        | 0.758                   |
| 7            | 44.6         | 34.58                   | 59           | 138.2        | 3.848                   | 111          | 231.8        | 0.737                   |
| 8            | 46.4         | 32.94                   | 60           | 140.0        | 3.711                   | 112          | 233.6        | 0.717                   |
| 9            | 48.2         | 31.38                   | 61           | 141.8        | 3.579                   | 113          | 235.4        | 0.697                   |

### **Compressor Windings**



### Compressor Winding Resistance Check:

Unplug the wire spade connectors from the circuit board. The spade terminals have a small clip to press for removal. Press this clip slightly inward, then lift straight up on terminal. The wires red to yellow, yellow to blue & red to blue should have readings from 2 - 4 ohms. There should be no reading from any wire to chassis ground. If the readings between the windings differ greatly, the windings are bad. If there is a reading from any wire to the chassis, there is leakage in the windings.



**Outdoor Motor Winding Resistance Check:** 

The outdoor motor is an ECM motor, so resistance checks are more difficult to read. Polarity of your meter will make a difference in the readings. It is advisable if in doubt about the fan motor, remove the plug of the existing motor with the power disconnected, then plug a new motor into the circuit board before mounting the motor. Isolate and secure the new motor, then safely turn the unit on and check operation. If the motor start correctly, change the motor, otherwise the circuit board should be replaced.

### **Base Pan Heater Check**



### Base Pan Heater Resistance Check:

Unplug the wire connector from the circuit board. The resistance should read approximately 740 ohms. There should be no reading from either wire to ground. If readings vary from these measurements, replace the heater.

### **Compressor Crankcase Heater Check**



### Compressor Crankcase Heater Resistance Check:

Unplug the wire connector from the circuit board. The resistance should read approximately 2.15K ohms. There should be no reading from either wire to ground. If readings vary from these measurements, replace the heater.

#### Reactor



### Reactor Resistance Check:

The line reactor helps to smooth the inrush current, reduce harmonics and noise, and buffers the system, protecting the electronics from transient voltage noise. The resistance between the coils will be very low, approximately .3 ohms and should not have any resistance to ground. You should disconnect the wires fro the reractor before taking any readings.

# Fault Displays

### Outdoor Unit Indicator Display

| Yellow indicator blinks once     | $\rightarrow$ | Compressor starts (normal)                                    |
|----------------------------------|---------------|---|
| Yellow indicator blinks twice    | $\rightarrow$ | Defrosting (normal display of indoor unit)                    |
| Yellow indicator blinks for 3    | $\rightarrow$ | Anti-freezing protection (normal display of indoor unit       |
| times                            |               |   |
| Yellow indicator blinks for 4    | $\rightarrow$ | IPM protection  |
| times                            |               |   |
| Yellow indicator blinks for 5    | $\rightarrow$ | Overcurrent protection  |
| times                            |               |   |
| Yellow indicator blinks for 6    | $\rightarrow$ | Overload protection   |
| times                            |               |   |
| Yellow indicator blinks for 7    | $\rightarrow$ | Exhaust protection  |
| times                            |               |   |
| Yellow indicator blinks for 8    | $\rightarrow$ | Overload protection of compressor                             |
| times                            |               |   |
| Red indicator blinks once        | $\rightarrow$ | Cooling (dehumidify or heating current dropped frequency cur- |
|                                  |               | rent  |
| Red indicator blinks twice       | $\rightarrow$ | Exhaust temp dropped frequency temp                           |
| Red indicator blinks for 3 times | $\rightarrow$ | Tube temp dropped frequency temp                              |
| Red indicator blinks for 4 times | $\rightarrow$ | Tube dropped frequency temp                                   |
| Red indicator blinks for 5 times | $\rightarrow$ | Outdoor condenser temp sensor malfunction                     |
| Red indicator blinks for 6 times | $\rightarrow$ | Outdoor ambient temp sensor malfunction                       |
| Red indicator blinks for 7 times | $\rightarrow$ | Outdoor exhaust temp sensor malfunction                       |
| Red indicator blinks for 8 times | $\rightarrow$ | Starting at temp does not reach                               |
| Green indicator does not blink   | $\rightarrow$ | Communication is abnormal                                     |



Fault Indicator Lights Outdoor Unit

| #  | Malfunction Name  | Malfunction<br>Type           | Indoor<br>Display | LED<br>Lamp for<br>Opera-<br>tion | LED<br>Lamp for<br>Cooling | LED<br>Lamp for<br>Heating | Yellow<br>LED<br>Lamp  | Red LED<br>Lamp       |
|----|---|-------------------------------|-------------------|-----------------------------------|----------------------------|----------------------------|------------------------|-----------------------|
| 1  | Malfunction of Circuit for zero cross detection   |                               | U8                | Blinks for<br>17 times            |                            |                            |                        |                       |
| 2  | Malfunction protection for jumper cap   |                               | C5                | Blinks for<br>15 times            |                            |                            |                        |                       |
| 3  | No feedback from indoor motor   | ]                             | H6                | Blinks for<br>11 times            |                            |                            |                        |                       |
| 4  | Indoor ambient temp sensor has open or short circuit  |                               | F1                |                                   | Blinks<br>once             |                            |                        |                       |
| 5  | Indoor evaporator temp sensor<br>has open or short circuit  |                               | F2                |                                   | Blinks<br>twice            |                            |                        |                       |
| 6  | Liquid valve temp sensor has open or short circuit  |                               | b5                |                                   | Blinks for<br>19 times     |                            |                        |                       |
| 7  | Gas valve temp sensor has open or short circuit   |                               | b7                |                                   | Blinks for<br>22 times     |                            |                        |                       |
| 8  | Module temp sensor has open or short circuit  |                               | P7                |                                   |                            | Blinks for<br>18 times     |                        |                       |
| 9  | Outdoor ambient temp sensor<br>has open or short circuit  |                               | F3                |                                   | Blinks for<br>3 times      |                            |                        | Blinks for<br>6 times |
| 10 | Outdoor inlet pipe temp sensor<br>of condenser has open or circuit<br>(for commercial use)                        | Malfunction<br>of<br>Hardware | A5                |                                   |                            |                            |                        |                       |
| 11 | Outdoor middle pipe temp<br>sensor of condenser has open or<br>short circuit                                      |                               | F4                |                                   | Blinks for<br>4 times      |                            |                        | Blinks for<br>5 times |
| 12 | Outdoor outlet pipe of condens-<br>er has open or short circuit (for<br>commercial use)                           |                               | A7                |                                   |                            |                            |                        |                       |
| 13 | Outdoor discharge temp sensor<br>has open or short circuit  |                               | F5                |                                   | Blinks for<br>5 times      |                            |                        | Blinks for<br>7 times |
| 14 | Communication malfunction of indoor and outdoor units   |                               | E6                | Blinks for<br>6 times             |                            |                            |                        |                       |
| 15 | Malfunction of circuit for detect-<br>ing phase current of compressor   |                               | U1                |                                   |                            | Blinks for<br>12 times     |                        |                       |
| 16 | Demagnetization protection of compressor  |                               | HE                |                                   |                            | Blinks for<br>14 times     |                        |                       |
| 17 | Malfunction of voltage drop of DC bus bar   |                               | U3                |                                   |                            | Blinks for<br>20 times     |                        |                       |
| 18 | Module temperature protection   |                               | P8                |                                   |                            | Blinks for<br>19 times     | Blinks for<br>10 times |                       |
| 19 | Lack of refrigerant or block<br>protection for the system (not<br>applicable to residential air con-<br>ditioner) |                               | F0                |                                   | Blinks for<br>10 times     |                            |                        |                       |
| 20 | Malfunction of charging for<br>capacitor  |                               | PU                |                                   |                            | Blinks for<br>17 times     |                        |                       |

| 21 | High pressure protection for the system  |                   |
|----|--|-------------------|
| 22 | Low pressure protection for the system (reserved)  |                   |
| 23 | Lock of compressor (for com-<br>mercial air conditioner)   |                   |
| 24 | Reset of drive module (for com-<br>mercial air conditioner)  |                   |
| 25 | Overspeed (for commercial air conditioner)   |                   |
| 26 | Malfunction of   |                   |
| 27 | AC contactor protection (for commercial air conditioner)   |                   |
| 28 | Temperature drift protection (for commercial air conditioner)  |                   |
| 29 | Sensor connection protection<br>(for commercial air conditioner)   |                   |
| 30 | Communication malfunction for<br>drive board (for commercial air<br>conditioner)                                     |                   |
| 31 | Thermal overload protection for compressor   |                   |
| 32 | Non-match between indoor and outdoor units   | Malfunction<br>of |
| 33 | Malfunction of memory chip   | Hardware          |
| 34 | Wrong connection of commu-<br>nication wire or malfunction of<br>expansion valve (free match)                        |                   |
| 35 | Malfunction of current detection for the complete unit   |                   |
| 36 | Wrong connection of communi-<br>cation wire or status of detecting<br>malfunction of expansion valve<br>(free match) |                   |
| 37 | Mode conflict  |                   |
| 38 | Refrigerant reclaiming mode  |                   |
| 39 | Oil return under defrosting or heating   |                   |
| 40 | Nominal cooling or heating (ca-<br>pacity test code)   |                   |
| 41 | Max. cooling or heating (capacity test code)   |                   |
| 42 | Middle cooling or heating (ca-<br>pacity test code)  |                   |
| 43 | Min. Cooling or heating (capaci-<br>ty test code)  |                   |

|   | E1 | Blinks                 |                        |                        |                        |  |
|---|----|------------------------|------------------------|------------------------|------------------------|--|
|   |    | once                   |                        |                        |                        |  |
|   | E3 | Blinks for<br>3 times  |                        |                        |                        |  |
|   | LE |                        |                        |                        |                        |  |
|   | P0 |                        |                        |                        |                        |  |
|   | LF |                        |                        |                        |                        |  |
|   | ÞF |                        |                        |                        |                        |  |
|   | P9 |                        |                        |                        |                        |  |
|   | PE |                        |                        |                        |                        |  |
|   | Pd |                        |                        |                        |                        |  |
|   | Р6 | Blinks for<br>16 times |                        |                        |                        |  |
|   | H3 |                        |                        | Blinks for<br>3 times  | Blinks for<br>8 times  |  |
| ı | LP |                        |                        |                        | Blinks for<br>16 times |  |
|   | EE |                        |                        | Blinks for<br>15 times |                        |  |
|   | dn |                        |                        |                        |                        |  |
|   | U5 |                        | Blinks for<br>13 times |                        |                        |  |
|   | dd |                        |                        |                        |                        |  |
|   | Fo | Blinks<br>once         | Blinks<br>once         |                        |                        |  |
|   | H1 |                        |                        | Blinks<br>once         | Blinks<br>twice        |  |
|   | P1 |                        |                        |                        |                        |  |
|   | P2 |                        |                        |                        |                        |  |
|   | Р3 |                        |                        |                        |                        |  |
|   | PO |                        |                        |                        |                        |  |

Display is controlled by remote control

| 44 | Failure of startup of compressor  |
|----|---|
| 45 | High discharge temperature protection of compressor                                 |
| 46 | Overload protection   |
| 47 | Overcurrent protection for the complete unit  |
| 48 | Overcurrent protection for the complete unit  |
| 49 | Desynchronizing of compressor   |
| 50 | Lack/reverse phase protection of  |
| 51 | Module current protection (IPM protection)  |
| 52 | Low voltage protection for DC bus bar   |
| 53 | High voltage protection for DC bus bar  |
| 54 | PFC protection  |
| 55 | High power protection (not for outdoor)   |
| 56 | Abnormal reversing of 4-way valve   |
| 57 | Frequency limit/decrease for<br>current protection of the com-<br>plete unit        |
| 58 | Frequency limit/decrease for<br>current protection of the module<br>(phase current) |
| 59 | Frequency limit/decrease for<br>high discharge temperature                          |
| 60 | Frequency limit/decrease for freeze protection                                      |

| 1                | Lc  |            |             | Blinks for |             |            |
|------------------|-----|------------|-------------|------------|-------------|------------|
|                  |     |            |             | 11 times   |             |            |
| 1                | E4  | Blinks for |             |            | Blinks for  |            |
|                  |     | 4 times    |             |            | 7 times     |            |
| 1                | E8  | Blinks for |             |            | Blinks for  |            |
|                  |     | 8 times    |             |            | 6 times     |            |
|                  | E5  | Blinks for |             |            | Blinks for  |            |
|                  |     | 5 times    |             |            | 5 times     |            |
|                  | P5  |            |             | Blinks for |             |            |
|                  |     |            |             | 15 times   |             |            |
| h                | H7  |            |             | Blinks for |             |            |
|                  | ,   |            |             | 7 times    |             |            |
|                  | Ld  |            |             |            |             |            |
| h                | H5  |            |             | Blinks for | Blinks for  |            |
| 1                | 115 |            |             | 5 times    | 4 times     |            |
|                  | DI  |            |             | Blinks for | Blinks for  |            |
| 1                | L   |            |             | 21 times   | 12 times    |            |
| h                |     |            | Dlimbro for | 21 times   | Dlimbro for |            |
| 1                | РН  |            | blinks for  |            | 12 times    |            |
| $\left  \right $ |     |            | 11 times    |            |             |            |
|                  | HC  |            |             | Blinks for | Blinks for  |            |
|                  |     |            |             | 6 times    | 14 times    |            |
| 1                | L9  | Blinks for |             |            | Blinks for  |            |
|                  |     | 20 times   |             |            | 9 times     |            |
| I                | U7  |            | Blinks for  |            |             |            |
|                  |     |            | 20 times    |            |             |            |
| 1                | F8  |            | Blinks for  |            |             | Blinks     |
|                  |     |            | 8 times     |            |             | once       |
|                  |     |            |             |            |             |            |
|                  | En  |            |             |            |             |            |
|                  |     |            |             |            |             |            |
|                  |     |            |             |            |             |            |
|                  | F9  |            | Blinks for  |            |             | Blinks     |
|                  |     |            | 9 times     |            |             | twice      |
|                  | FH  |            | Blinks      | Blinks     |             | Blinks for |
|                  |     |            | twice       | twice      |             | 4 times    |

| 61 | Frequency limit/decrease for overload                      |                         | F6 |                       | Blinks for<br>6 times |                       |                        | Blinks for<br>3 times  |
|----|--|-------------------------|----|-----------------------|-----------------------|-----------------------|------------------------|------------------------|
| 62 | Frequency limit/decrease for module temperature protection |                         | EU |                       | Blinks for<br>6 times | Blinks for<br>6 times |                        | Blinks for<br>11 times |
| 63 | Oil return in cooling                                      |                         | F7 |                       | Blinks for<br>7 times |                       |                        |                        |
| 64 | Cold air prevention  | Display is              | E9 | Blinks for<br>9 times |                       |                       |                        |                        |
| 65 | Freeze protection  | controlled<br>by remote | E2 | Blinks<br>twice       |                       |                       | Blinks for<br>3 times  |                        |
| 66 | Reading malfunction of EE-<br>PROM                         | control                 |    |                       |                       |                       | Blinks for<br>11 times |                        |
| 67 | Reaching temperature for turn-<br>ing on the unit          |                         |    |                       |                       |                       |                        | Blinks for<br>8 times  |
| 68 | Frequency limit (power)                                    |                         |    |                       |                       |                       |                        | Blinks for<br>13 times |
| 69 | Malfunction of outdoor fan                                 |                         |    |                       |                       |                       |                        | Blinks for<br>14 times |

| Troubleshooting 18,000/24,000 btuh Units |  |                   |  |  |   |                 |            |  |  |
|--|--|-------------------|--|--|---|-----------------|------------|--|--|
| #  | Malfunction<br>Name  | Indoor<br>Display | r Unit Display<br>Method<br>Operation<br>Indicator | Outdoor Unit<br>Display Method<br>(repeated every 5<br>seconds)<br>□ = Off<br>■ = Illuminated<br>★ = Blink |   | it<br>od<br>y 5 | A/C Status | Possible Causes  |  |
| 1  | High pressure<br>protection of<br>system                     | E1                | OFF 3S and<br>blink once                           | _  | * | *               | *          | During cooling and drying op-<br>eration, except indoor fan op-<br>erates, all loads stop operation.<br>During heating operation, the<br>complete unit stops | Possible reasons: 1. Refrig-<br>erant was superabundant;<br>2. Poor heat exchange<br>(including filth blockage<br>of heat exchanger and bad<br>radiating environment);<br>Ambient temperature is<br>too high     |
| 2  | Anti-freezing<br>protection                                  | E2                | OFF 3S and<br>blink twice                          |  |   |                 |            | During cooling and drying<br>operation, compressor and<br>outdoor fan stop while indoor<br>fan operates  | 1. Poor air-return in indoor<br>unit; 2. Fan speed is abnor-<br>mal; 3. Evaporator is dirty  |
| 3  | High discharge<br>temperature<br>protection of<br>compressor | E4                | Off 3S and<br>blink 4 times                        |  |   |                 | *          | During cooling and drying<br>operation, compressor and<br>outdoor fan stop while indoor<br>fan operates. During heating<br>operation, all loads stop.        | Please refer to the malfunc-<br>tion analysis (discharge<br>protection, overload).   |
| 4  | Overcurrent protection                                       | E5                | Off 3S and<br>blink 5 times                        |  |   | *               |            | During cooling and drying<br>operation, compressor and<br>outdoor fan stop while indoor<br>fan operates. During heating<br>operation, all loads stop.        | 1. Supply voltage is unsta-<br>ble; 2. Supply voltage is too<br>low and load is too high; 3.<br>Evaporator is dirty.   |
| 5  | Communica-<br>tion Malfunc-<br>tion                          | E6                | Off 3S and<br>blink 6 times                        |  |   |                 | *          | During cooling operation,<br>compressor stops while indoor<br>fan motor operates. During<br>heating operation, the com-<br>plete unit stops.                 | Refer to corresponding malfunction analysis  |
| 6  | High tempera-<br>ture resistant<br>protection                | E8                | Off 3S and<br>blink 8 times                        |  |   |                 |            | During cooling operation,<br>compressor stops while indoor<br>fan motor operates. During<br>heating operation, the com-<br>plete unit stops.                 | Refer to the malfunction<br>analysis (overload, high<br>temperature resistant).  |
| 7  | Internal motor<br>(fan motor) do<br>not operate              | H6                | Off 3S and<br>blink 11 times                       |  |   |                 |            | Internal fan motor, external<br>fan motor, compressor and<br>electric heater stop operation,<br>guide louver stops at present<br>location                    | 1. Bad contact of DC mo-<br>tor feedback terminal; 2.<br>Bad contact of DC motor<br>control end; 3. Fan motor<br>is stalling; 4. Motor mal-<br>function; 5. Malfunction<br>of mainboard rev detecting<br>circuit |
| 8  | Malfunction<br>protection of<br>jumper cap                   | C5                | Off 3S and<br>blink 15 times                       |  |   |                 |            | Wireless remote receiver and<br>button are effective, but can<br>not dispose the related com-<br>mand  | <ol> <li>No jumper cap insert on<br/>mainboard; 2. Incorrect<br/>insert of jumper cap; 3.<br/>Jumper cap damaged; 4.<br/>Abnormal detecting circuit<br/>of mainboard.</li> </ol>                                 |
|    | Troubleshooting 18,000/24,000 btuh Units, cont.                              |                               |                              |                          |  |                          |     |  |  |  |  |
|----|--|-------------------------------|------------------------------|--------------------------|--|--------------------------|-----|--|--|--|--|
|    |  | Indoor Unit Display<br>Method |                              |                          | Outdoor Unit<br>Display Method         |                          |     |  |  |  |  |
| #  | Malfunction<br>Name  | Indoor<br>Display             | Cool<br>Indicator            | (re<br>□ =<br>■ =<br>★ = | peate<br>seco<br>Off<br>Illum<br>Blink | d ever<br>nds)<br>inated | y 5 | A/C Status   | Possible Causes  |  |  |
| 9  | Indoor ambient<br>temperature<br>sensor is open/<br>short circuited          | F1                            | Off 3S and<br>blink once     |                          |  |                          |     | During cooling and drying<br>operation, indoor unit op-<br>erates while other loads will<br>stop, during heating opera-<br>tion, the complete unit will<br>stop operation.   | <ol> <li>Loosening or bad<br/>contact of indoor ambient<br/>temp sensor and main-<br/>board terminal; 2. Com-<br/>ponents in mainboard fell<br/>down leads short circuit;</li> <li>Indoor ambient temp<br/>sensor damaged (check<br/>with sensor resistance<br/>value chart); 4. Mainboard<br/>damaged.</li> </ol> |  |  |
| 10 | Overcurrent<br>protection of<br>phase current<br>for compressor              | Р5                            | Off 3S and<br>blink 15 times |                          | *                                      |                          |     | During cooling and drying<br>operation, indoor unit op-<br>erates while other loads will<br>stop, during heating opera-<br>tion, the complete unit will<br>stop operation.   | Refer to the malfunction<br>analysis (IPM protec-<br>tion, loss of synchronism<br>protection and overcurrent<br>protection of phase current<br>for compressor).  |  |  |
| 11 | Indoor evapora-<br>tor temperature<br>sensor is open/<br>short circuited     | F2                            | Off 3S and<br>blink twice    |                          |  |                          |     | AC stops operation once<br>reaches the setting tem-<br>perature. Cooling, drying;<br>internal fan motor stops<br>operation while other loads<br>stop operation; heating: AC<br>stop operation  | 1. Loosening or bad con-<br>tact of indoor evaporator<br>temp sensor and main-<br>board terminal; 2. Com-<br>ponents on the mainboard<br>fall; 3. Indoor evaporator<br>temp sensor damaged; 4.<br>Mainboard damaged.   |  |  |
| 12 | Outdoor ambi-<br>ent temperature<br>sensor is open/<br>short circuited       | F3                            | Off 3S and<br>blink 3 times  |                          |  | *                        |     | During cooling and drying<br>operating, compressor stops<br>while indoor fan operates;<br>During heating operation,<br>the complete unit will stop<br>operation.   | Outdoor temperature<br>sensor hasn't been con-<br>nected well or is damaged.<br>Please check it by referring<br>to the resistance table for<br>temperature sensor  |  |  |
| 13 | Outdoor con-<br>denser tem-<br>perature sensor<br>is open/short<br>circuited | F4                            | Off 3S and<br>blink 4 times  |                          |  | *                        |     | During cooling and drying<br>operation, compressor stops<br>while indoor fan will operate;<br>During heating operation,<br>the complete unit will stop<br>operation.   | Outdoor temperature<br>sensor hasn't been con-<br>nected well or is damaged.<br>Please check it by referring<br>to the resistance table for<br>temperature sensor  |  |  |
| 14 | Outdoor dis-<br>charge tem-<br>perature sensor<br>is open/short<br>circuited | F5                            | Off 3S and<br>blink 5 times  |                          | *                                      | *                        | *   | During cooling and drying<br>operation, compressor will<br>sop after operating for about<br>3 mins, while indoor fan<br>will operate. During heating<br>operation, the complete unit<br>will stop after operating for<br>about 3 mins. | 1. Outdoor temperature<br>sensor hasn't been con-<br>nected well or is damaged.<br>Please check it by referring<br>to the resistance table for<br>temperature sensor; 2. The<br>head of temperature sensor<br>hasn't been inserted into<br>the copper tube.  |  |  |

|    |  | Indoor Unit Display<br>Method |                              |                               | Outdoor Unit  |   |     |  |   |
|----|--|-------------------------------|------------------------------|-------------------------------|---|---|-----|--|---|
| #  | Malfunction<br>Name  | Indoor<br>Display             | Cool Indicator               | □<br>(re<br>□ =<br>■ =<br>★ = | <ul> <li>Display Method</li> <li>(repeated every 5<br/>seconds)</li> <li>□ = Off</li> <li>■ = Illuminated</li> <li>★ = Blink</li> </ul> |   | y 5 | A/C Status   | Possible Causes   |
| 15 | Limit/decrease<br>frequency due<br>to overload             | F6                            | Off 3S and<br>blink 6 times  |                               |   | * | *   | All loads operate normally,<br>while operation frequency<br>for compressor is decreased.   | Refer to the malfunction<br>analysis (overload, high<br>temperature resistant).   |
| 16 | Decrease fre-<br>quency due to<br>overcurrent              | F8                            | Off 3S and blink 8 times     |                               |   |   |     | All loads operate normally,<br>while operation frequency<br>for compressor is decreased.   | The input supply voltage is<br>too low; System pressure is<br>too high and overload   |
| 17 | Decrease<br>frequency due<br>to high air dis-<br>charge    | F9                            | Off 3S and<br>blink 9 times  | -                             | •   |   |     | All loads operate normally,<br>while operation frequency<br>for compressor is decreased.   | Overload or temperature<br>is too high; Refrigerant is<br>insufficient; Malfunction<br>of electric expansion valve<br>(EKV)   |
| 18 | Voltage for DC<br>bus-bar is too<br>high                   | РН                            | Off 3S and<br>blink 11 times |                               | -   |   |     | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | 1. Measure the voltage of<br>position L and N on wiring<br>board (XT), if the voltage<br>is high than 265VAC, turn<br>on the unit after the supply<br>voltage is increased to the<br>normal range; 2. If the AC<br>input is normal, measure<br>the voltage of electrolytic<br>capacitor C on control<br>panel (AP1), if its normal,<br>theres malfunction for the<br>circuit, please replace the<br>control panel (AP1) |
| 19 | Malfunction of<br>complete units<br>current detec-<br>tion | U5                            | Off 3S and<br>blink 13 times | 0                             | n   | « | n   | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Theres circuit malfunction<br>on outdoor units control<br>panel AP1, please replace<br>the outdoor units control<br>panel AP1.  |

|    |  | Indoor Unit Display<br>Method |                             |                          | Outdoor Unit<br>Display Method  |   |   |  |  |
|----|--|-------------------------------|-----------------------------|--------------------------|---|---|---|--|--|
| #  | Malfunction<br>Name                      | Indoor<br>Display             | Heating<br>Indicator        | (re<br>□ :<br>■ =<br>★ : | <pre>(repeated every 5     seconds) □ = Off ■ = Illuminated ★ = Blink</pre> |   |   | A/C Status   | Possible Causes  |
| 20 | Defrosting                               | H1                            | Off 3S and<br>blink once    |                          |   |   |   | Defrosting will occur in<br>heating mode. Compressor<br>will operate while indoor fan<br>will stop operation   | It's the normal state  |
| 21 | Static dedusting protection              | H2                            | Off 3S and<br>blink twice   |                          |   |   |   |  |  |
| 22 | Overload<br>protection for<br>compressor | Н3                            | Off 3s and<br>blink 3 times |                          | *   | * | _ | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | 1. Wiring terminal OVC-<br>COMP is loosened. In<br>normal state, the resistance<br>for this terminal should be<br>less than 10hm; 2. Refer<br>to the malfunction analy-<br>sis (discharge protection,<br>overload) |
| 23 | System is abnor-<br>mal                  | H4                            | Off 3s and<br>blink 4 times | •                        |   | - | - | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Refer to the malfunction<br>analysis (IPM protec-<br>tion, loss of synchronism<br>protection and overcurrent<br>protection of phase current<br>for compressor.   |
| 24 | IPM protection                           | H5                            | Off 3s and<br>blink 5 times |                          | *   |   | - | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Refer to the malfunction<br>analysis (IPM protec-<br>tion, loss of synchronism<br>protection and overcurrent<br>protection of phase current<br>for compressor.   |
| 25 | PFC protection                           | НС                            | Off 3s and<br>blink 6 times |                          |   | * | * | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Refer to the malfunction analysis  |
| 26 | Desynchroniz-<br>ing of compres-<br>sor  | H7                            | Off 3s and<br>blink 7 times |                          | *   |   | * | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Refer to the malfunction<br>analysis (IPM protec-<br>tion, loss of synchronism<br>protection and overcurrent<br>protection of phase current<br>for compressor.   |

|    |  | Indoor<br>N       | Unit Display<br>Method       | (<br>D:                  | Dutdo<br>isplay                        | or Un<br>Meth             | it<br>od |  |   |  |
|----|--|-------------------|------------------------------|--------------------------|--|---------------------------|----------|--|---|--|
| #  | Malfunction<br>Name  | Indoor<br>Display | Heating<br>Indicator         | (re<br>□ =<br>■ =<br>★ = | peate<br>seco<br>Off<br>Illum<br>Blink | d ever<br>onds)<br>inated | y 5<br>I | A/C Status   | Possible Causes   |  |
| 27 | Decrease fre-<br>quency due to<br>high tempera-<br>ture resistant<br>during heating<br>operation | H0                | Off 3s and<br>blink 10 times |                          |  | *                         | *        | All loads operate normally,<br>while operation frequency<br>for compressor is decreased.   | Refer to malfunction<br>analysis (overload, high<br>temperature resistant)  |  |
| 28 | Failure startup  | LC                | Off 3s and<br>blink 11 times |                          | *                                      |                           | *        | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Refer to malfunction<br>analysis  |  |
| 29 | Malfunction of<br>phase current<br>detection circuit<br>for compressor                           | U1                | Off 3s and<br>blink 13 times |                          | *                                      |                           |          | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Replace outdoor control<br>panel AP1  |  |
| 30 | EEPROM mal-<br>function  | EE                | Off 3s and<br>blink 15 times |                          |  |                           |          | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Replace outdoor control<br>panel AP1  |  |
| 31 | Charging<br>malfunction of<br>capacitor  | PU                | Off 3s and<br>blink 17 times |                          | •                                      |                           | •        | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Refer to the part three-<br>charging malfunction<br>analysis of capacitor   |  |
| 32 | Malfunction of<br>module tem-<br>perature sensor<br>circuit                                      | P7                | Off 3s and<br>blink 18 times |                          |  |                           | *        | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Replace outdoor control<br>panel AP1  |  |
| 33 | Module high<br>temperature<br>protection   | Р8                | Off 3s and<br>blink 19 times |                          |  | *                         |          | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | After the complete unit is<br>de-energized for 20 mins,<br>check whether the ther-<br>mal grease on the IPM<br>Module of outdoor control<br>panel AP1 is sufficient<br>and whether the radiator<br>is inserted tightly. If its no<br>use, please replace control<br>panel AP1 |  |

| #  | Malfunction<br>Name   | Indoor<br>Indoor<br>Display | Unit Display<br>Method<br>Heating<br>Indicator | Outdoor Unit<br>Display Method<br>(repeated every 5<br>seconds)<br>□ = Off<br>■ = Illuminated<br>★ = Blink |   | hit<br>Iod<br>ry 5<br>I | A/C Status | Possible Causes  |  |
|----|---|-----------------------------|--|--|---|-------------------------|------------|--|--|
| 34 | Malfunction of<br>voltage drop-<br>ping for DC<br>bus-bar             | U3                          | Off 3s and<br>blink 20 times                   |  |   |                         |            | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Supply voltage is unstable   |
| 35 | Voltage of DC<br>bus-bar is too<br>low                                | PL                          | Off 3s and<br>blink 21 times                   |  |   |                         |            | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | 1. Measure the voltage of<br>position L and N on wiring<br>board (XT), if the voltage is<br>higher than 150VAC, turn<br>on the unit after the supply<br>voltage is increase to the<br>normal range; 2. If the AC<br>input is normal, measure<br>the voltage of electrolytic<br>capacitor C on control<br>panel (AP1), if its normal,<br>theres malfunction for the<br>circuit, please replace the<br>control panel (AP1) |
| 36 | Limit/decrease<br>frequency due<br>to high tempera-<br>ture of module | EU                          |  |  |   |                         | *          | All loads operate normally,<br>while operation frequency<br>for compressor is decreased.   | Discharging after the<br>complete unit is de-ener-<br>gized for 20 mins check on<br>whether the thermal grease<br>on IPM Module of out-<br>door control panel AP1 is<br>sufficient and whether the<br>radiator is inserted tightly.<br>If its no use, please replace<br>control panel AP1.   |
| 37 | The four-way<br>valve is abnor-<br>mal                                | U7                          |  |  |   | *                       |            | If this malfunction occurs<br>during heating operation,<br>the complete unit will stop<br>operation.   | 1. Supply voltage is lower<br>than AC175V; 2. Wiring<br>terminal 4V is loosened or<br>broken; 3. 4V is damaged,<br>please replace 4V   |
| 38 | Zero-crossing<br>malfunction of<br>outdoor unit                       | U9                          |  |  |   | *                       |            | During cooling and drying<br>operation, compressor will<br>stop while indoor fan will<br>operate. During heating<br>operation, the complete unit<br>will stop operation. | Replace outdoor control<br>panel AP1   |
| 39 | Limit/decrease<br>frequency due<br>to freezing                        | FH                          |  |  | • | •                       |            | All loads operate normally,<br>while operation frequency<br>for compressor is decreased.   | Poor air-return in indoor<br>unit or fan speed is too low  |

# C5 Error Code



# EE, EU, FH Error Codes

# Fault & Status

# **Possible Causes**



### <u>EEProm Malfuntion</u> Status:

During cooling & dehumidifying, indoor unit operates while other functions stop; During heating operation, complete unit stops 1. Faulty outdoor control board, replace AP1

EU



<u>Decrease in Frequency due to over heating</u> <u>of Module</u> **Status:** All units operate with decrease in capacity

- 1. After the unit is off for 20 minutes, check for sufficient thermal grease on IPM module of the outdoor control board and that is seated tightly.
- 2. Faulty control board, replace



Decrease frequency due to anti-freezing

**Status:** All units operate with decrease in capacity

- 1. Poor air return in indoor unit
- 2. Fan speed too slow

# E1 - E3 Error Codes

# Fault & Status

# **Possible Causes**



### High Pressure Protection of System

**Status:** During cooling & dehumidifying, indoor unit operates while other functions stop; During heating operation, complete unit stops

- 1. Refrigerant overcharge
- 2. Dirty outdoor coil
- 3. Blockage of airflow
- 4. Outdoor ambient too high



### Antifreeze Protection

**Status:** Cooling operation, compressor stops while indoor fans runs. Heating operation, complete unit stops

- 1. Poor air return in indoor unit
- 2. Fan speed abnormal
- 3. Indoor coil dirty



### Low Pressure Protection

**Status:** Cooling operation, compressor stops while indoor fans runs. Heating operation, complete unit stops

1. Low refrigerant charge

# E4 Error Code



# E5 - E6 Error Codes

# Fault & Status

# **Possible Causes**



### Overcurrent Protection

**Status:** During cooling & dehumidifying, indoor unit operates while other functions stop; During heating operation, complete unit stops

### 1. Supply voltage is unstable

- 2. Supply voltage is too low
- 3. Coils are dirty
- 4. Improper refrigerant charge



### Communication Failure

**Status:** Cooling operation, compressor stops while indoor fans runs. Heating operation, complete unit stops

1. Refer to troubleshooting procedure next page

# E6 Error Code



### Communication Failure

Cooling operation, compressor stops while indoor fans runs. Heating operation, complete unit stops

- 1. Improper voltages
- 2. Mis-matched indoor and outdoor units
- 3. Improper wiring between indoor and outdoor units



# E8 Error Code



### Overload System Protection Problem

### Status:

Cooling operation, compressor stops while indoor fans runs. Heating operation, complete unit stops

- 1. Incorrect refrigerant charge
- 2. Metering device problem
- 3. Compressor failure



# F1 - F5 Temperature Sensor Codes

See troubleshooting chart next page

# Fault & Status



Indoor ambient temperature sensor is open or short circuited.

Status:

During cooling & dehumidifying, indoor unit operates while other functions stop; During heating operation, complete unit stops

**F2** 

Indoor evaporator temperature sensor is open or short circuited. Status:

> After reaching set-point, all components stop operation, cooling and heating modes

- **Possible Causes**
- 1. Loose or bad contact of indoor temperature sensor
- 2. Sensor wire leads not properly connected
- Faulty sensor, check readings with charts 3.
- Main circuit board defective 4
- 1. Loose or bad contact of indoor temperature sensor
- Sensor wire leads not properly connected 2.
- Faulty sensor, check readings with charts 3.
- 4 Main circuit board defective

sensor

**F3** 

Outdoor ambient temperature sensor is open or short circuited. Status:

Cooling operation, compressor stops while indoor fans runs. Heating operation, complete unit stops

F4

2.



Outdoor condenser temperature sensor is open or short circuited.

Status:

Status:

for 3 minutes

Cooling operation, compressor stops while indoor fans runs. Heating operation, complete unit stops

Outdoor discharge temperature sensor is

Cooling operation, compressor stops after

3 minutes while indoor fans runs. Heating

operation, complete unit stops after operating

open or short circuited.

Sensor wire leads not properly connected 3. Faulty sensor, check readings with charts Main circuit board defective 4.

1. Loose or bad contact of outdoor temperature

- 1. Loose or bad contact of outdoor temperature sensor
- 2. Sensor wire leads not properly connected
- Faulty sensor, check readings with charts 3.
- Main circuit board defective 4.
- 1. Loose or bad contact of outdoor temperature sensor, head of sensor should be inserted into the copper tubing
- 2. Sensor wire leads not properly connected
- Faulty sensor, check readings with charts 3.
- Main circuit board defective 4.



# Temperature Sensor Troubleshooting



# F6 - F9 Temperature Sensor Codes

See troubleshooting chart next page

# Fault & Status





Decrease frequency due to overload. Status: All systems operate normal with decrease in capacity

1. Refer to "E8" troubleshooting procedures



Oil Return in Cooling

Normal function



Decrease frequency due to overcurrent.

**Status:** All systems operate normal with decrease in capacity

- 1. Input voltage too low.
- 2. System pressure is too high



Decrease frequency due to high discharge

<u>air.</u> Status:

All systems operate normal with decrease in capacity

- 1. Cooling load is too great
- 2. Outdoor ambient too high
- 3. Refrigerant undercharge
- 4. Electronic expansion valve fault

# Start-up Failure Troubleshooting

# Lc - Start-up Failure



# **HC Error Code**



# H0 - H3 Error Codes

# Fault & Status

# **Possible Causes**



Decrease frequency due to overload. Status: All systems operate normal with decrease in capacity

1. Refer to "E8" troubleshooting procedures



<u>Defrosting</u> Status: Defrosting will occur in heating mode. Compressor will operate while indoor fan stops.

Normal function



Static Dedusting Protection



Overload Protection for Compressor Status:

During cooling mode, compressor will stop, indoor fan will run. Heating mode all units stop.

- 1. Wiring terminal OVC-COMP is loose. In normal state the resistance should be less than 1 ohm,
- 2. Refer to "E4" troubleshooting procedures.

# H4 - H6 Error Codes

# Fault & Status

During cooling mode, compressor will stop, indoor fan will run. Heating mode all units

During cooling mode, compressor will stop,

indoor fan will run. Heating mode all units

System is Abnormal

IPM Protection Status:

Status:

stop.

stop.

# **Possible Causes**

1. Refer to "E8" troubleshooting procedures

1. Refer to "H7" troubleshooting procedures

\*

**H6** 

# Indoor Fan Motor will not run

**Status:** Indoor fan, Outdoor fan & compressor will stop. Louver stops at present location.

- 1. Bad connection of DC motor feedback terminal
- 2. Bad connection of DC motor control end
- 3. Check Fan Capacitor if in Use
- 4. Fan motor is stalling, check for obstructions
- 5. Motor malfunction
- 6. Malfunction of main board





# H7 Error Code, continued on next page



### Desynchronizing of compressor

**Status:** During cooling mode, compressor will stop, indoor fan will run. Heating mode all units stop.

- 1. Check the resistance of the compressor terminals and connections to the compressor
- 2. Check for overcharge of refrigerant
- 3. Check for correct voltage



# H7 Error Code, continued



# U1, U3, U5, U7, U9 Error Codes

# Fault & Status

# **Possible Causes**



### Compressor Phase Detection Error

**Status:** During cooling mode, compressor will stop, indoor fan will run. Heating mode all units stop.

1. Replace outdoor control panel AP1



# DC Bus-Bar Voltage Unstable

**Status:** During cooling mode, compressor will stop, indoor fan will run. Heating mode all units stop.

1. Supply voltage is unstable



### <u>Circuit Board Malfunction on Outdoor Unit</u> Status:

During cooling mode, compressor will stop, indoor fan will run. Heating mode all units stop.

1. Replace outdoor control panel AP1



<u>Reversing Valve Malfunction</u> **Status:** During heating mode, complete unit will stop

- 1. Supply voltage is too low
- 2. Wiring terminal on reversing valve is loose or broken
- 3. Replace reversing valve



**U9** 

Zero crossing, malfunction of Outdoor Unit Status:

During cooling mode, compressor will stop, indoor fan will run. Heating mode all units stop.

1. Replace outdoor control panel AP1



# PH, PL, P5, P7, P8 Error Codes

### Fault & Status **Possible Causes** PH 1. Measure the voltage on "L" & "N" on line High DC Bus-Bar Voltage voltage, if it is higher then 265vac, correct Status: high voltage. During cooling mode, compressor will stop, 2. If AC voltage is normal, measure the voltage indoor fan will run. Heating mode all units on the electrolytic capacitor on control panel stop. AP1, if it is normal replace the AP1 board. PI 1. Measure the voltage on "L" & "N" on line Low DC Bus-Bar Voltage voltage, if it is lower then 200vac, correct Status: incoming voltage. During cooling mode, compressor will stop, 2. If AC voltage is normal, measure the voltage indoor fan will run. Heating mode all units on the electrolytic capacitor on control panel stop. AP1, if it is normal replace the AP1 board. **P5** Overcurrent Protection of Compressor Phase Current 1. Refer to "H7" troubleshooting Status: During heating mode, complete unit will stop **P7** Module Temperature Sensor Circuit Failure Status: During cooling mode, compressor will stop, 1. Replace outdoor control panel AP1 indoor fan will run. Heating mode all units stop. **P8** Module High Temperature Protection 1. After unit is de-energized for 20 minutes, check for proper thermal grease on IPM Status: module of outdoor control panel AP1 and

During cooling mode, compressor will stop, indoor fan will run. Heating mode all units stop.

contact is good. If this is OK, replace AP1

control module of outdoor unit.

# H7 Error Code, continued on next page



### **Disassembly of Indoor Unit** 9,000 & 12,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

# 1. Before disassembly of indoor unit

Before disassembly of indoor unit



### 2. Remove filter

**Step 1.** Open the panel

**Step 2.** Loosen the clasps on the filter, push the filter inward, then pull upward, removing the filter.



# 3. Remove guide louver

**Step 1.** Remove the axial bushing of the big guide louver



### Disassembly of Indoor Unit

9,000 & 12,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

# 3. Remove guide louver, continued

**Step 2.** Remove the rotating shaft of the big guide lover from the groove, slightly bend the big guide louver to remove it.

**Step 3.** Remove the axial bushing of the small guide louver

**Step 4.** Remove the rotating shaft of the small guide lover from the groove, slightly bend the small guide louver to remove it.



# 4. Remove panel

**Step 1.** Loosen the clamps of the panel to remove panel.



### Disassembly of Indoor Unit 9,000 & 12,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

# 4. Remove panel, continued Step 2. Remove the screws holding the display.

# 1 5. Remove front case Electrical box cover 2 Screw Step 1. Remove the screws fastening the electrical box cover to remove cove. Screws Step 2. Remove the screws holding the front cover, loosen clamps, then remove cover. Front panel

### Disassembly of Indoor Unit

9,000 & 12,000 btuh *Warning - Wait 10 minutes after power is disconnected before starting disassembly.* 

# 6. Remove swing fan blade

**Step 1.** Remove the four screws holding the protective grille, then remove the grille. Loosen the clamps holding the swing connector and remove the connecting rod.

**Step 2.** Remove the clamps holding the swing fan blade, then remove the blade



### Disassembly of Indoor Unit 9,000 & 12,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

# 7. Remove electrical box sub-assembly

Step 1. Remove the indoor tube temperature sensor

**Step 2.** Remove the screws holding the bonding wire, then remove the wire

**Step 3.** Remove the clamps holding the electrical box cover to remove cover.

**Step 4.** Remove all wiring terminals, remove all screws holding the box, then remove the sub-assembly.



# Disassembly of Indoor Unit 9,000 & 12,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

# 8. Remove evaporator sub-assembly

**Step 1.** Remove the screws holding the pipe clamp.

**Step 2.** Remove the screws holding the evaporator sub-assembly, slightly reposition the tubing to remove the evaporator.



# Disassembly of Indoor Unit

9,000 & 12,000 btuh *Warning - Wait 10 minutes after power is disconnected before starting disassembly.* 



### **Disassembly of Indoor Unit** 9,000 & 12,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

9. Remove indoor fan blade and motor, cont.

**Step 3.** Remove the screws holding the motor clamp.

Step 2. Remove the fan blade and motor

**Step3.** Remove the shaft bearing rubber cushion.

**Step 4.** Remove the screws holding the fan blade and motor, then remove the motor.



# **Disassembly of Indoor Unit** 18,000 btuh **Warning - Wait 10 minutes after power is disconnected before starting disassembly**.

# 1. Before disassembly of indoor unit

Before disassembly of indoor unit



### 2. Remove filter

**Step 1.** Open the panel

**Step 2.** Loosen the clasps on the filter, push the filter inward, then pull upward, removing the filter.



# 3. Remove guide louver

**Step 1.** Remove the axial bushings of the big guide louver



# Disassembly of Indoor Unit

18,000 btuh *Warning - Wait 10 minutes after power is disconnected before starting disassembly.* 

# 3. Remove guide louver, continued

**Step 2.** Remove the rotating shaft of the big guide lover from the groove, slightly bend the big guide louver to remove it.

**Step 3.** Remove the axial bushing of the small guide louver

**Step 4.** Remove the rotating shaft of the small guide lover from the groove, slightly bend the small guide louver to remove it.



# 4. Remove panel

**Step 1.** Loosen the clamps holding the panel, then remove panel.

**Step 2**. Remove the screws holding the display, then remove display





# **Disassembly of Indoor Unit** 18,000 btuh **Warning - Wait 10 minutes after power is disconnected before starting disassembly**.



**Step 1.** Remove the screws fastening the electrical box cover to remove cove.

**Step 2.** Remove the screws holding the front cover, loosen clamps, then remove cover.



### **Disassembly of Indoor Unit** 18,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

# 6. Remove swing fan blade

**Step 1.** Remove the clamps holding the swing fan connecting rod to remove the connecting rod.

**Step 2.** Remove the clamps holding the swing fan blade to remove the blade.


# 7. Remove electrical box sub-assembly

Step 1. Remove the indoor tube temperature sensor

**Step 2.** Remove the screws holding the bonding wire, then remove the wire

**Step 3.** Remove the clamps holding the electrical box cover to remove cover.

**Step 4.** Remove all wiring terminals, remove all screws holding the box, then remove the sub-assembly.



# 8. Remove evaporator sub-assembly

**Step 1.** Remove the screws holding the pipe clamp.

**Step 2.** Remove the screws holding the evaporator sub-assembly, slightly reposition the tubing to remove the evaporator.



# Step 1. Remove the screws holding the up/down swing motor to remove motor Up/down swing motor Step 2. Remove the screws holding the left/right swing motor to remove motor Image: Comparison of the screws holding the left/right swing motor to remove motor

9. Remove indoor fan blade and motor

Left/right swing motor

# 9. Remove indoor fan blade and motor, cont.

**Step 3.** Remove the screws holding the motor clamp.

Step 4. Remove the fan blade and motor

**Step 5.** Remove the shaft bearing rubber cushion.

**Step 6.** Remove the screws holding the fan blade and motor, then remove the motor.



# 1. Before disassembly of indoor unit

Before disassembly of indoor unit



# 2. Remove filter



Step 1. Open the panel

**Step 2.** Loosen the clasps on the filter, push the filter inward, then pull upward, removing the filter.





# Disassembly of Indoor Unit

24,000 btuh *Warning - Wait 10 minutes after power is disconnected before starting disassembly.* 

# 3. Remove guide louver

**Step 1.** Along the groove holding thje front panel, slide the rotor shaft outward to remove the front panel

Step 2. Remove the panel.



**Step 1.** Remove the clamps holding the swing fan connecting rod to remove the connecting rod.

**Step 2.** Remove the clamps holding the swing fan blade to remove the blade.



# Disassembly of Indoor Unit

24,000 btuh *Warning - Wait 10 minutes after power is disconnected before starting disassembly.* 

# 5. Remove Axial bushing

**Step 1.** Remove the axial bushing of horizontal louver to remove the guide louver





# 6. Remove front case

**Step 1.** Remove the screw cover of the front case, then remove the screws

**Step 2.** Remove the front case to separate the front case from the bottom assembly.





# 7. Remove electrical box sub-assembly

Step 1. Remove the indoor tube temperature sensor

**Step 2.** Remove the screws holding the bonding wire, then remove the wire

**Step 3.** Remove the clamps holding the electrical box cover to remove cover.

**Step 4.** Remove all wiring terminals, remove all screws holding the box, then remove the sub-assembly.

Temperature sensor









# 8. Remove evaporator sub-assembly

**Step 1.** Remove the clamps connecting the water tray and chassis, then remove the water tray.

**Step 2.** Remove the screws holding the tubing clamp, then remove the clamp.

**Step 3.** Remove the screws holding the evaporator sub-assembly, slightly reposition the tubing to remove the evaporator.



8. Remove evaporator sub-assembly, cont.









**Step 4.** Turn over the indoor unit and adjust the tubing to the position as shown by the broken line

**Step 5.** Lift up and remove the evaporator.

# 9. Remove indoor fan blade and motor, cont.

**Step 1.** Remove the two screws holding the step motor and remove the step motor.

**Step 2.** Remove the screws holding the cross flow blade and motor.

Step 3. Remove the motor sub-assembly.

**Step 4.** Pull out the plug of ring bearing.



# 1. Before Disassembly



#### 2. Remove top cover

Remove the screws connecting the top panel, left and right side panel.



3. Remove handle

Remove the screws connecting the handle



# 4. Remove panel and grille

Remove the screws holding the panel, Remove the screws connecting the panel grille and panel, then loosen clamp.



**5. Remove top cover** Remove the screws holding the valve cover



#### 6. Remove handle

Remove the screws connecting the left side panel and condenser support board.



#### **Disassembly of Outdoor Unit, continued** 9,000 & 12,000 btuh **Warning - Wait 10 minutes after power is disconnected before starting disassembly**.

#### 7. Remove fan blade

Remove the bot holding the fan blade on motor shaft, then remove gasket and washer.



# 8. Remove right side panel

Remove the screws holding the right side panel and valve support



# 9. Remove electrical box assembly

Remove the screws holding the electrical box assembly and isolation board, loosen the bonding connection, then remove the wiring terminal, lift off box assembly.



# 10. Remove electric reactor

Remove the screws holding the reactor to remove



# 11. Remove fan motor and support

Remove the 4 screws holding the motor, remove wire connector, then remove the two screws holding the motor support bracket



# 12. Remove mid-isolation board

Remove the screws connecting the mid-isolation board and condenser assembly



#### Disassembly of Outdoor Unit, continued 9,000 & 12,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

#### 13. Remove 4-way valve assembly

Properly remove refrigerant charge, then remove valve by heating brazed joints and withdrawing pipe from valve.



#### 14. Remove compressor

Remove the three screws holding the compressor.



# 15. Remove valve assemblies and condensor

Remove the screws holding the condenser assembly, then remove the screws holding the two valve assemblies.



# 1. Before Disassembly



# 2. Remove handle and valve cover

Remove the screws connecting the handle and valve cover, then remove



#### 3. Remove top panel

Remove the screws connecting the top panel



# 4. Remove front panel and grille

Remove the screws holding the grille and panel, remove the grille. Remove remaining screws holding the panel, pull panel upward, loosen the clamp on the right side, then rotate panel to the left and remove panel.



# 5. Remove right side panel.

Remove the screws holding the rear grille, remove the screws holding the right side panel, and valve support, pull it upward, then remove.



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#### Disassembly of Outdoor Unit

# 18,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

#### 6. Remove fan blade

Remove the bolt holding the blade then remove.



# 7. Remove electrical box assembly

Unplug the wire terminals of the compressor, motor, capacitor and reactor. Remove the bonding and ground screws, then remove screws holding box and remove box. Remove the screws holding the fire retardant box and remove,

# 8. Remove sound proof barrier

Carefully remove barrier



# 9. Remove isolation sheet

Remove screws holding sheet, then remove sheet



# 10. Remove refrigerant valves

Properly remove refrigerant. Protect valve assembly by wrapping valves with wet cloth, unsolder valves, then remove screws hold-ing support. Remove screws holding valves, then remove valves.





#### 11. Remove 4-way valve

Properly remove refrigerant charge, then remove valve by heating brazed joints and withdrawing pipe from valve.



#### 14. Remove condenser

Remove the screws holding the condenser assembly and chassis, then lift and remove



#### 12. Remove compressor

Remove the three screws holding the compressor.



#### 13. Remove fan motor and support

Remove the 4 screws holding the motor, remove wire connector, then remove the two screws holding the motor support bracket



#### **Disassembly of Outdoor Unit**

# 24,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

# 7. Remove electrical box assembly

Remove the screws holding the top panel and side panels. Remove the screws holding the front panel and remove the panel

#### 3. Remove back panel

Remove crews holding back panel from chassis and motor support





#### 2. Remove front grille

Remove the screws holding the front grille





4. Remove grille guard Remove the screws holding the grille guard, then remove guard



5. Remove handle Remove the screws holding the handle



# 6. Remove right side panel

Remove screws holding right side panel from chassis, valve support and condenser, then remove panel



# 7. Remove electrical box assembly

Remove the screws holding electrical box, cut plastic wire tie, then unplug wire terminals.





# 7a. Remove electrical box (secondary)

Remove screws holding secondary electrical box, then remove box



# 8. Remove left side panel

Remove the screws holding the left side panel and chassis, then remove panel



# 9. Remove fan blade

Remove the nuts on the blade, then pull fan blade off



# Disassembly of Outdoor Unit, continued

# 24,000 btuh Warning - Wait 10 minutes after power is disconnected before starting disassembly.

#### 10. Remove motor and support

Remove the screws holding the motor, remove wire terminals, then remove the motor. Remove the screws holding the motor support, then remove the motor support



#### 11. Remove 4-way valve

Properly remove the refrigerant, unsolder the pipes from the valve assembly



#### 12. Remove gas and liquid valves

Remove the screws holding the valve sub-assembly. Remove any refrigerant in system. Wrap valve to prevent damage from heat. Unsolder the pipes from the valve, then remove valves.



#### 13. Remove compressor

Remove bolts from feet of compressor, then remove compressor



#### 14. Remove isolation sheet

Remove the screws holding the isolation sheet from the condenser and chassis, then remove sheet



#### 15. Remove condenser support plate

Remove the screws holding support plate, then remove plate



#### 16. Remove chassis and condenser

Pull condenser upward to remove



# Appendix 1: Resistance Table of Ambient Temperature Sensor for Indoor and Outdoor Units (15K)

| Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance<br>(kΩ) | Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance<br>(kΩ) | Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance<br>(kΩ) |
|--------------|--------------|-------------------------|--------------|--------------|-------------------------|--------------|--------------|-------------------------|
| -19          | -2.2         | 138.1                   | 33           | 91.4         | 10.63                   | 85           | 185.0        | 1.594                   |
| -18          | -0.4         | 128.6                   | 34           | 93.2         | 10.2                    | 86           | 186.8        | 1.544                   |
| -17          | 1.4          | 121.6                   | 35           | 95.0         | 9.779                   | 87           | 188.6        | 1.497                   |
| -16          | 3.2          | 115                     | 36           | 96.8         | 9.382                   | 88           | 190.4        | 1.451                   |
| -15          | 5.0          | 108.7                   | 37           | 98.6         | 9.003                   | 89           | 192.2        | 1.408                   |
| -14          | 6.8          | 102.9                   | 38           | 100.4        | 8.642                   | 90           | 194.0        | 1.363                   |
| -13          | 8.6          | 97.4                    | 39           | 102.2        | 8.297                   | 91           | 195.8        | 1.322                   |
| -12          | 10.4         | 92.22                   | 40           | 104.0        | 7.967                   | 92           | 197.6        | 1.282                   |
| -11          | 12.2         | 87.35                   | 41           | 105.8        | 7.653                   | 93           | 199.4        | 1.244                   |
| -10          | 14.0         | 82.75                   | 42           | 107.6        | 7.352                   | 94           | 201.2        | 1.207                   |
| -9           | 15.8         | 78.43                   | 43           | 109.4        | 7.065                   | 95           | 203.0        | 1.171                   |
| -8           | 17.6         | 74.35                   | 44           | 111.2        | 6.791                   | 96           | 204.8        | 1.136                   |
| -7           | 19.4         | 70.5                    | 45           | 113.0        | 6.529                   | 97           | 206.6        | 1.103                   |
| -6           | 21.2         | 66.88                   | 46           | 114.8        | 6.278                   | 98           | 208.4        | 1.071                   |
| -5           | 23.0         | 63.46                   | 47           | 116.6        | 6.038                   | 99           | 210.2        | 1.039                   |
| -4           | 24.8         | 60.23                   | 48           | 118.4        | 5.809                   | 100          | 212.0        | 1.009                   |
| -3           | 26.6         | 57.18                   | 49           | 120.2        | 5.589                   | 101          | 213.8        | 0.98                    |
| -2           | 28.4         | 54.31                   | 50           | 122.0        | 5.379                   | 102          | 215.6        | 0.952                   |
| -1           | 30.2         | 51.59                   | 51           | 123.8        | 5.197                   | 103          | 217.4        | 0.925                   |
| 0            | 32.0         | 49.02                   | 52           | 125.6        | 4.986                   | 104          | 219.2        | 0.898                   |
| 1            | 33.8         | 46.6                    | 53           | 127.4        | 4.802                   | 105          | 221.0        | 0.873                   |
| 2            | 35.6         | 44.31                   | 54           | 129.2        | 4.625                   | 106          | 222.8        | 0.848                   |
| 3            | 37.4         | 42.14                   | 55           | 131.0        | 4.456                   | 107          | 224.6        | 0.825                   |
| 4            | 39.2         | 40.09                   | 56           | 132.8        | 4.294                   | 108          | 226.4        | 0.802                   |
| 5            | 41.0         | 38.15                   | 57           | 134.6        | 4.139                   | 109          | 228.2        | 0.779                   |
| 6            | 42.8         | 36.32                   | 58           | 136.4        | 3.99                    | 110          | 230.0        | 0.758                   |
| 7            | 44.6         | 34.58                   | 59           | 138.2        | 3.848                   | 111          | 231.8        | 0.737                   |
| 8            | 46.4         | 32.94                   | 60           | 140.0        | 3.711                   | 112          | 233.6        | 0.717                   |
| 9            | 48.2         | 31.38                   | 61           | 141.8        | 3.579                   | 113          | 235.4        | 0.697                   |

| Appendix 1: Resistance Table of Ambient | <b>Temperature Sensor for</b> | r Indoor and Outdoor | Units (15K) |
|---|-------------------------------|----------------------|-------------|
|---|-------------------------------|----------------------|-------------|

| Temp | Temp | Resis- | Temp | Temp  | Resis- | Temp | Temp  | Resis- |
|------|------|--------|------|-------|--------|------|-------|--------|
| (°C) | (°F) | tance  | (°C) | (°F)  | tance  | (°C) | (°F)  | tance  |
|      |      | (kΩ)   |      |       | (kΩ)   |      |       | (kΩ)   |
| 10   | 50.0 | 29.9   | 62   | 143.6 | 3.454  | 114  | 237.2 | 0.678  |
| 11   | 51.8 | 28.51  | 63   | 145.4 | 3.333  | 115  | 239.0 | 0.66   |
| 12   | 53.6 | 27.18  | 64   | 147.2 | 3.217  | 116  | 240.8 | 0.642  |
| 13   | 55.4 | 25.92  | 65   | 149.0 | 3.105  | 117  | 242.6 | 0.625  |
| 14   | 57.2 | 24.73  | 66   | 150.8 | 2.998  | 118  | 244.4 | 0.608  |
| 15   | 59.0 | 23.6   | 67   | 152.6 | 2.896  | 119  | 246.2 | 0.592  |
| 16   | 60.8 | 22.53  | 68   | 154.4 | 2.797  | 120  | 248.0 | 0.577  |
| 17   | 62.6 | 21.51  | 69   | 156.2 | 2.702  | 121  | 249.8 | 0.561  |
| 18   | 64.4 | 20.54  | 70   | 158.0 | 2.611  | 122  | 251.6 | 0.547  |
| 19   | 66.2 | 19.63  | 71   | 159.8 | 2.523  | 123  | 253.4 | 0.532  |
| 20   | 68.0 | 18.75  | 72   | 161.6 | 2.439  | 124  | 255.2 | 0.519  |
| 21   | 69.8 | 17.93  | 73   | 163.4 | 2.358  | 125  | 257.0 | 0.505  |
| 22   | 71.6 | 17.14  | 74   | 165.2 | 2.28   | 126  | 258.8 | 0.492  |
| 23   | 73.4 | 16.39  | 75   | 167.0 | 2.206  | 127  | 260.6 | 0.48   |
| 24   | 75.2 | 15.68  | 76   | 168.8 | 2.133  | 128  | 262.4 | 0.467  |
| 25   | 77.0 | 15     | 77   | 170.6 | 2.064  | 129  | 264.2 | 0.456  |
| 26   | 78.8 | 14.36  | 78   | 172.4 | 1.997  | 130  | 266.0 | 0.44   |
| 27   | 80.6 | 13.74  | 79   | 174.2 | 1.933  | 131  | 267.8 | 0.433  |
| 28   | 82.4 | 13.16  | 80   | 176.0 | 1.871  | 132  | 269.6 | 0.422  |
| 29   | 84.2 | 12.6   | 81   | 177.8 | 1.811  | 133  | 271.4 | 0.412  |
| 30   | 86.0 | 12.07  | 82   | 179.6 | 1.754  | 134  | 273.2 | 0.401  |
| 31   | 87.8 | 11.57  | 83   | 181.4 | 1.699  | 135  | 275.0 | 0.391  |

# Appendix 2: Resistance Table of Outdoor and Indoor Tube Temperature Sensors (20K)

| Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance<br>(kQ) | Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance<br>(kQ) | Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance<br>(kΩ) |
|--------------|--------------|-------------------------|--------------|--------------|-------------------------|--------------|--------------|-------------------------|
| -19          | -2.2         | 181.4                   | 33           | 91.4         | 14.18                   | 85           | 185.0        | 2.125                   |
| -18          | -0.4         | 171.4                   | 34           | 93.2         | 13.59                   | 86           | 186.8        | 2.059                   |
| -17          | 1.4          | 162.1                   | 35           | 95.0         | 13.04                   | 87           | 188.6        | 1.996                   |
| -16          | 3.2          | 153.3                   | 36           | 96.8         | 12.51                   | 88           | 190.4        | 1.934                   |
| -15          | 5.0          | 145                     | 37           | 98.6         | 12                      | 89           | 192.2        | 1.875                   |
| -14          | 6.8          | 137.2                   | 38           | 100.4        | 11.52                   | 90           | 194.0        | 1.818                   |
| -13          | 8.6          | 129.9                   | 39           | 102.2        | 11.06                   | 91           | 195.8        | 1.736                   |
| -12          | 10.4         | 123                     | 40           | 104.0        | 10.62                   | 92           | 197.6        | 1.71                    |
| -11          | 12.2         | 116.5                   | 41           | 105.8        | 10.2                    | 93           | 199.4        | 1.658                   |
| -10          | 14.0         | 110.3                   | 42           | 107.6        | 9.803                   | 94           | 201.2        | 1.609                   |
| -9           | 15.8         | 104.6                   | 43           | 109.4        | 9.42                    | 95           | 203.0        | 1.561                   |
| -8           | 17.6         | 99.13                   | 44           | 111.2        | 9.054                   | 96           | 204.8        | 1.515                   |
| -7           | 19.4         | 94                      | 45           | 113.0        | 8.705                   | 97           | 206.6        | 1.47                    |
| -6           | 21.2         | 89.17                   | 46           | 114.8        | 8.37                    | 98           | 208.4        | 1.427                   |
| -5           | 23.0         | 84.61                   | 47           | 116.6        | 8.051                   | 99           | 210.2        | 1.386                   |
| -4           | 24.8         | 80.31                   | 48           | 118.4        | 7.745                   | 100          | 212.0        | 1.346                   |
| -3           | 26.6         | 76.24                   | 49           | 120.2        | 7.453                   | 101          | 213.8        | 1.307                   |
| -2           | 28.4         | 72.41                   | 50           | 122.0        | 7.173                   | 102          | 215.6        | 1.269                   |
| -1           | 30.2         | 68.79                   | 51           | 123.8        | 6.905                   | 103          | 217.4        | 1.233                   |
| 0            | 32.0         | 65.37                   | 52           | 125.6        | 6.648                   | 104          | 219.2        | 1.198                   |
| 1            | 33.8         | 62.13                   | 53           | 127.4        | 6.403                   | 105          | 221.0        | 1.164                   |
| 2            | 35.6         | 59.08                   | 54           | 129.2        | 6.167                   | 106          | 222.8        | 1.131                   |
| 3            | 37.4         | 56.19                   | 55           | 131.0        | 5.942                   | 107          | 224.6        | 1.099                   |
| 4            | 39.2         | 53.46                   | 56           | 132.8        | 5.726                   | 108          | 226.4        | 1.069                   |
| 5            | 41.0         | 50.87                   | 57           | 134.6        | 5.519                   | 109          | 228.2        | 1.039                   |
| 6            | 42.8         | 48.42                   | 58           | 136.4        | 5.32                    | 110          | 230.0        | 1.01                    |
| 7            | 44.6         | 46.11                   | 59           | 138.2        | 5.13                    | 111          | 231.8        | 0.983                   |
| 8            | 46.4         | 43.92                   | 60           | 140.0        | 4.948                   | 112          | 233.6        | 0.956                   |
| 9            | 48.2         | 41.84                   | 61           | 141.8        | 4.773                   | 113          | 235.4        | 0.93                    |

# Appendix 2: Resistance Table of Outdoor and Indoor Tube Temperature Sensors (20K)

| Temp | Temp | Resis- | Temp | Temp  | Resis- | Temp | Temp  | Resis- |
|------|------|--------|------|-------|--------|------|-------|--------|
| (°C) | (°F) | tance  | (°C) | (°F)  | tance  | (°C) | (°F)  | tance  |
|      |      | (kΩ)   |      |       | (kΩ)   |      |       | (kΩ)   |
| 10   | 50.0 | 39.87  | 62   | 143.6 | 4.605  | 114  | 237.2 | 0.904  |
| 11   | 51.8 | 38.01  | 63   | 145.4 | 4.443  | 115  | 239.0 | 0.88   |
| 12   | 53.6 | 36.24  | 64   | 147.2 | 4.289  | 116  | 240.8 | 0.856  |
| 13   | 55.4 | 34.57  | 65   | 149.0 | 4.14   | 117  | 242.6 | 0.833  |
| 14   | 57.2 | 32.98  | 66   | 150.8 | 3.998  | 118  | 244.4 | 0.811  |
| 15   | 59.0 | 31.47  | 67   | 152.6 | 3.861  | 119  | 246.2 | 0.77   |
| 16   | 60.8 | 30.04  | 68   | 154.4 | 3.729  | 120  | 248.0 | 0.769  |
| 17   | 62.6 | 28.68  | 69   | 156.2 | 3.603  | 121  | 249.8 | 0.746  |
| 18   | 64.4 | 27.39  | 70   | 158.0 | 3.481  | 122  | 251.6 | 0.729  |
| 19   | 66.2 | 26.17  | 71   | 159.8 | 3.364  | 123  | 253.4 | 0.71   |
| 20   | 68.0 | 25.01  | 72   | 161.6 | 3.252  | 124  | 255.2 | 0.692  |
| 21   | 69.8 | 23.9   | 73   | 163.4 | 3.144  | 125  | 257.0 | 0.674  |
| 22   | 71.6 | 22.85  | 74   | 165.2 | 3.04   | 126  | 258.8 | 0.658  |
| 23   | 73.4 | 21.85  | 75   | 167.0 | 2.94   | 127  | 260.6 | 0.64   |
| 24   | 75.2 | 20.9   | 76   | 168.8 | 2.844  | 128  | 262.4 | 0.623  |
| 25   | 77.0 | 20     | 77   | 170.6 | 2.752  | 129  | 264.2 | 0.607  |
| 26   | 78.8 | 19.14  | 78   | 172.4 | 2.663  | 130  | 266.0 | 0.592  |
| 27   | 80.6 | 18.13  | 79   | 174.2 | 2.577  | 131  | 267.8 | 0.577  |
| 28   | 82.4 | 17.55  | 80   | 176.0 | 2.495  | 132  | 269.6 | 0.563  |
| 29   | 84.2 | 16.8   | 81   | 177.8 | 2.415  | 133  | 271.4 | 0.549  |
| 30   | 86.0 | 16.1   | 82   | 179.6 | 2.339  | 134  | 273.2 | 0.535  |
| 31   | 87.8 | 15.43  | 83   | 181.4 | 2.265  | 135  | 275.0 | 0.521  |
| 32   | 89.6 | 14.79  | 84   | 183.2 | 2.194  | 136  | 276.8 | 0.509  |

# Appendix 3: Resistance Table of Outdoor Discharge Temperature Sensor (50K)

| Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance |  | Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance | Temp<br>(°C) | Temp<br>(°F) | Resis-<br>tance |
|--------------|--------------|-----------------|--|--------------|--------------|-----------------|--------------|--------------|-----------------|
| _29          | -20.2        | (KSZ)<br>853.5  |  | 23           | 73.4         | 53 74           | 75           | 167.0        | 7 224           |
| -28          | -18.4        | 799.8           |  | 23           | 75.2         | 51 41           | 76           | 168.8        | 6 998           |
| -2.7         | -16.6        | 750             |  | 25           | 77.0         | 49 19           | 77           | 170.6        | 6 761           |
| -26          | -14.8        | 703.8           |  | 26           | 78.8         | 47.08           | 78           | 172.4        | 6 542           |
| -25          | -13.0        | 660.8           |  | 27           | 80.6         | 45.07           | 79           | 174.2        | 6 331           |
| -24          | -11.2        | 620.8           |  | 28           | 82.4         | 43.16           | 80           | 176.0        | 6.129           |
| -23          | -9.4         | 580.6           |  | 29           | 84.2         | 41.34           | 81           | 177.8        | 5.933           |
| -22          | -7.6         | 548.9           |  | 30           | 86.0         | 39.61           | 82           | 179.6        | 5.746           |
| -21          | -5.8         | 516.6           |  | 31           | 87.8         | 37.96           | 83           | 181.4        | 5.565           |
| -20          | -4.0         | 486.5           |  | 32           | 89.6         | 36.38           | 84           | 183.2        | 5.39            |
| -19          | -2.2         | 458.3           |  | 33           | 91.4         | 34.88           | 85           | 185.0        | 5.22            |
| -18          | -0.4         | 432             |  | 34           | 93.2         | 33.45           | 86           | 186.8        | 5.06            |
| -17          | 1.4          | 407.4           |  | 35           | 95.0         | 32.09           | 87           | 188.6        | 4.904           |
| -16          | 3.2          | 384.5           |  | 36           | 96.8         | 30.79           | 88           | 190.4        | 4.754           |
| -15          | 5.0          | 362.9           |  | 37           | 98.6         | 29.54           | 89           | 192.2        | 4.609           |
| -14          | 6.8          | 342.8           |  | 38           | 100.4        | 28.36           | 90           | 194.0        | 4.469           |
| -13          | 8.6          | 323.9           |  | 39           | 102.2        | 27.23           | 91           | 195.8        | 4.334           |
| -12          | 10.4         | 306.2           |  | 40           | 104.0        | 26.15           | 92           | 197.6        | 4.204           |
| -11          | 12.2         | 289.6           |  | 41           | 105.8        | 25.11           | 93           | 199.4        | 4.079           |
| -10          | 14.0         | 274             |  | 42           | 107.6        | 24.13           | 94           | 201.2        | 3.958           |
| -9           | 15.8         | 259.3           |  | 43           | 109.4        | 23.19           | 95           | 203.0        | 3.841           |
| -8           | 17.6         | 245.6           |  | 44           | 111.2        | 22.29           | 96           | 204.8        | 3.728           |
| -7           | 19.4         | 232.6           |  | 45           | 113.0        | 21.43           | 97           | 206.6        | 3.619           |
| -6           | 21.2         | 220.5           |  | 46           | 114.8        | 20.6            | 98           | 208.4        | 3.514           |
| -5           | 23.0         | 209             |  | 47           | 116.6        | 19.81           | 99           | 210.2        | 3.413           |
| -4           | 24.8         | 198.3           |  | 48           | 118.4        | 19.06           | 100          | 212.0        | 3.315           |
| -3           | 26.6         | 199.1           |  | 49           | 120.2        | 18.34           | 101          | 213.8        | 3.22            |
| -2           | 28.4         | 178.5           |  | 50           | 122.0        | 17.65           | 102          | 215.6        | 3.129           |
| -1           | 30.2         | 169.5           |  | 51           | 123.8        | 16.99           | 103          | 217.4        | 3.04            |
| 0            | 32.0         | 161             |  | 52           | 125.6        | 16.36           | 104          | 219.2        | 2.955           |
| 1            | 33.8         | 153             |  | 53           | 127.4        | 15.75           | 105          | 221.0        | 2.872           |
| 2            | 35.6         | 145.4           |  | 54           | 129.2        | 15.17           | 106          | 222.8        | 2.792           |
| 3            | 37.4         | 138.3           |  | 55           | 131.0        | 14.62           | 107          | 224.6        | 2.715           |
| 4            | 39.2         | 131.5           |  | 56           | 132.8        | 14.09           | 108          | 226.4        | 2.64            |

| A | ope | ndix 3 | : ] | Resistance | Table | of ( | Jutdooi | Dis | charge | Tem | perature | Sensor | (50K) |
|---|-----|--------|-----|------------|-------|------|---------|-----|--------|-----|----------|--------|-------|
|   |     |        |     |            |       |      |         |     |        |     | r        |        | ()    |

| Temp | Temp | Resis- | Te | 'emp | Temp  | Resis- | Temp | Temp  | Resis- |
|------|------|--------|----|------|-------|--------|------|-------|--------|
| (°C) | (°F) | tance  | (° | °C)  | (°F)  | tance  | (°C) | (°F)  | tance  |
|      |      | (kΩ)   |    |      |       | (kΩ)   |      |       | (kΩ)   |
| 5    | 41.0 | 125.1  | 57 | 7    | 134.6 | 13.58  | 109  | 228.2 | 2.568  |
| 6    | 42.8 | 119.1  | 58 | 8    | 136.4 | 13.09  | 110  | 230.0 | 2.498  |
| 7    | 44.6 | 113.4  | 59 | 9    | 138.2 | 12.62  | 111  | 231.8 | 2.431  |
| 8    | 46.4 | 108    | 60 | 0    | 140.0 | 12.17  | 112  | 233.6 | 2.365  |
| 9    | 48.2 | 102.8  | 6  | 1    | 141.8 | 11.74  | 113  | 235.4 | 2.302  |
| 10   | 50.0 | 98     | 62 | 2    | 143.6 | 11.32  | 114  | 237.2 | 2.241  |
| 11   | 51.8 | 93.42  | 63 | 3    | 145.4 | 10.93  | 115  | 239.0 | 2.182  |
| 12   | 53.6 | 89.07  | 64 | 4    | 147.2 | 10.54  | 116  | 240.8 | 2.124  |
| 13   | 55.4 | 84.95  | 65 | 5    | 149.0 | 10.18  | 117  | 242.6 | 2.069  |
| 14   | 57.2 | 81.05  | 66 | 6    | 150.8 | 9.827  | 118  | 244.4 | 2.015  |
| 15   | 59.0 | 77.35  | 67 | 7    | 152.6 | 9.489  | 119  | 246.2 | 1.963  |
| 16   | 60.8 | 73.83  | 68 | 8    | 154.4 | 9.165  | 120  | 248.0 | 1.912  |
| 17   | 62.6 | 70.5   | 69 | 9    | 156.2 | 8.854  | 121  | 249.8 | 1.863  |
| 18   | 64.4 | 67.34  | 70 | 0    | 158.0 | 8.555  | 122  | 251.6 | 1.816  |
| 19   | 66.2 | 64.33  | 7  | 1    | 159.8 | 8.268  | 123  | 253.4 | 1.77   |
| 20   | 68.0 | 61.48  | 72 | 2    | 161.6 | 7.991  | 124  | 255.2 | 1.725  |
| 21   | 69.8 | 58.77  | 73 | 3    | 163.4 | 7.726  | 125  | 257.0 | 1.682  |
| 22   | 71.6 | 56.19  | 74 | 4    | 165.2 | 7.47   | 126  | 258.8 | 1.64   |

